



Installation
&
Operation Manual

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1 Overview

1.1 Product Overview

This manual is aimed at providing sufficient information and installing instruction for consumers buying Shenzhen Growatt New Energy Co.,Ltd (short as Growatt) MAX Series solar inverters. Please read this manual carefully before using the MAX series inverters and store the manual in a reachable place for an authorized technician. No further notice if there is any change in this manual.

1.2 Applicable Personnel

Only qualified electrical technicians are allowed to install MAX series inverter. With reading through this manual and following all the precautions, qualified electrical technician can properly install MAX serial inverter, finish trouble shooting and communication settings.

If you have any questions during the installation process, you can visit the Growatt website (www.ginverter.com) to leave a message or call customer service number at +86 755 27471942.

2 Safety Precautions

2.1 Safety Overview

1>Before installation please make sure reading through this manual, any damage caused by improper installation, Growatt reserve the right to disclaim any warranty.

2>All the operations and connections must be done by trained qualified electrical technician.


3>During installation except for terminals, do not touch any inside part of the inverter.

4>All the electrical connections must meet local country's safety regulations.

5>If you need maintenance for this inverter, please contact our local authorized installing and maintenance technician.


6>You must get the local power supplier's permit before connecting this inverter to the grid.

Handle Process:



 WARNING	•The inverter is heavy, please treat with care while handling, in case of crushing injury.
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Installation:



 NOTICE	•Before installation, please read through this manual, any damage cause by improper installation, Growatt reserve the right to disclaim any warranty.
 DANGER	•Ensure that the MAX is not connected to a power supply and is not power on before installation.

 WARNING	<ul style="list-style-type: none"> •Please follow this installation manual as installation condition environment,space and so on. •Please install the inverter in a dry and ventilated environment,otherwise may affect the performance of the inverter. •Please follow the installation procedures in this manual.
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Electrical Connections:

 DANGER	<ul style="list-style-type: none"> •Before electrical connection, please ensure the inverter DC switch is at "OFF" also disconnect AC switch, otherwise the high voltage from inverter may cause life risk. •Only trained authorized electrical technician can do the electric connection also please follow the connection procedures in this manual along with local country's regulations. •High voltage may cause electric shocks and serious injury please do not touch the inverter. •Please do not store inverter in area with flammable and explosive material.
 WARNING	<ul style="list-style-type: none"> •Each inverter must install one AC breaker; AC breaker is forbidden to share with other inverters. •It is forbidden to add load between inverter and breaker. •If the cable is thick, after tightening the cable do not shake it and ensure the cable is well-connected and then start the inverter.Loose connection may cause overheat. •Before connecting between PV panels and inverter please ensure the positive and negative poles are correct connected.






Maintenance and replacement:

 DANGER	<ul style="list-style-type: none"> •Must be installed by trained and authorized electrical technician and accurately follow this manual. •Please disconnect the DC and AC switch for at least five minutes, all the operations should be carried after power disconnection. •If there is PV isolation low alarm, the inverter case may be ungrounded, please do not touch the inverter case. •High voltage of inverter may result in electric shock.
 WARNING	<ul style="list-style-type: none"> •For better cooling purpose, please regularly clean the fans. •Do not use air pump to clean the fans, cause it may damage the fans.









Other:

	<ul style="list-style-type: none">•After you receiving the inverter please check the packing materials for damage,if there is any damage please contact your supplier.
 WARNING	<ul style="list-style-type: none">•The Max PV input voltage should not exceed 1100V.•For the disposed inverter,the consumer should dispose it according to local disposal rules for electrical equipment waste.

2.2 Symbol Conventions

Symbol	Description
 DANGER	Indicates an imminently hazardous situation which,if not avoided, will result in serious injury or death.
 WARNING	Indicates potentially hazardous situation which,if not avoided,will result in serious injury or death.
 CAUTION	Indicates potentially hazardous situation which,if not avoided,will result in minor or moderate injury.
 NOTICE	Indicates certain hazardous situation which,if not avoided,will result in property damage.
	Reminds operator to read installation manual before operating or installing inverter.

2.3 Lable Description

Symbol	Name	Meaning
	High Voltage Electric Shock	Inverter operating with high voltage, any operation regarding inverter need to be done by trained and authorized electrical technician.
	Burn Warning	Do not touch a running inverter cause it generates high temperature on the case.
	Protective Grounding	Connect inverter to grounding bar.
	Delay discharge	Residual voltage exists after the inverter is powered off, it takes 5 minutes for the inverter to discharge to the safe voltage.
	Read the installation manual	Reminds operator to read installation manual before operating or installing inverter.
	DC	Means this terminal is for DC side.
	AC	Means this terminal is for AC side.
	CE Mark	The inverter complies with the requirements of the applicable CE guidelines.

3 Product Introduction

3.1 Appearance

Front view:

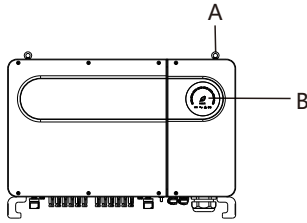


Fig 3.1

Bottom view(Terminal):

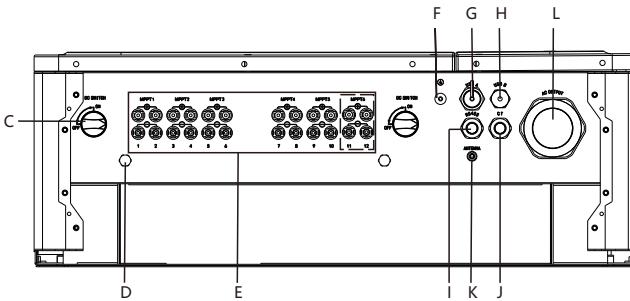


Fig 3.2

Side view:

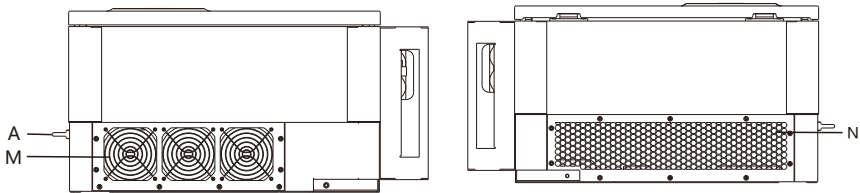


Fig 3.3



Mark	Description	Mark	Description
A	Ring	H	USB_B port(optional)
B	LED	I	RS 485 cable waterprofe head
C	DC switch	J	Outside CT port(optional)
D	Vent valve	K	Antenna port(optional)

E	PV terminal board	L	AC cable waterproof head
F	Safety ground screw	M	Fan
G	USB_A port	N	Heatsink

3.2 Dimensions

Model	Size (mm)			Weight (kg)
	Width	Height	Thickness	
MAX 25-50KTL3-XL Inverters	860	600	300	82
MAX 25-50KTL3-XL Inverter with package	1035	735	465	98

3.3 Nameplate

 PV Grid Inverter	
Model name	MAX 25KTL3-XL
Max. PV voltage	800 d.c.V
PV voltage range	200-800 d.c.V
PV Isc	32 d.c.A*6
Max. input current	26 d.c.A*6
Max. output power	25000 W
Max. apparent power	27700 VA
Nominal output voltage	3W+PE 133/230 a.c.V
Max. output current	69.5 a.c.A
Nominal output frequency	50/60 Hz
Power factor range	0.8leading~0.8lagging
Safety level	Class I
Ingress protection	IP65
Operation ambient temperature	-25°C - +60°C
	
Made in China	

Note: The MAX-XL model needs to pay attention to the following two points when configuring the panel:

1. Based on the overall lifespan and reliability, the recommended voltage for the panel configuration of the MAX-XL model is below 650V;
2. The full load MPPT voltage range of the MAX-XL model is 360-650V.

Note: Other models of MAX series share the same label design with MAX 25KTL3-XL, only with different model name and parameters, detail parameter please refer to specification in Chapter 10.

3.4 Working Principle

The MAX series inverter works as follows:

- 1>The PV panels gather solar to generate DC power to inverter.
- 2>With input current detection circuit, it can monitor all the PV panels' working status and use MPPT to track the maximum power point.
- 3>With inverter circuit change DC power to AC power, and feed power back to grid per grid requirement.
- 4>With output isolation relay can isolate AC output and grid, if anything goes wrong on either inverter side or grid side, isolation relay can disconnect inverter immediately.

On-grid connection system diagram:

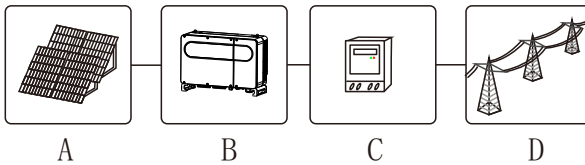


Fig 3.4

symbol	Description	symbol	Description
A	PV string	C	Electric meter
B	Inverter	D	Grid

3.5 Inverter Storage

- 1>Do not unpack the inverter and store it in a ventilation dry place .
- 2>Keep the storage temperature at -25°C - +60°C and humidity at 0-95%.
- 3>A maximum of four inverters with package can be stacked.
- 4>If the inverter has been long-term stored, inspections and tests should be conducted by qualified personnel before it is put into use.



After being stored for a month or longer, the inverter's time and date could be wrong, you need set the time and date before using, for more details please refer to Chapter 7.1 inverter commissioning.

3.6 Grid Types

The MAX series, 25-50KTL3-XL inverters connect to the grid like following drawing 3.5.

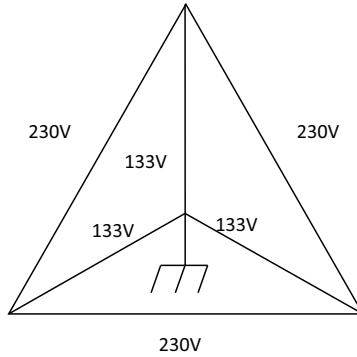


Fig 3.5

3.7 AFCI Detection Function

AFCI (Arc Fault Circuit Interrupter) is a kind of circuit protection device, the main function is to prevent the fire caused by fault arc. The electrical insulation aging, breakage, loose connection, air breakdown caused by air humidity and so on, all of these may cause an electric spark, which is called arc.

The AFCI function of the MAX series inverter is optional, and the detection equipment is assembled inside the inverter. When an arc-drawing condition is detected on the PV input side, the arc current could be detected by the CT assembled on the PV input-side wire. Then the inverter will shut down. Meanwhile, the inverter will display the corresponding fault message and the buzzer will sound, which could help to avoid harm and economic loss to the user.

NOTE: AFCI function is optional.

3.8 Anti-PID Function

The full name of PID is Potential Induced Degradation. Since the PID effect, a large amount of charge could accumulate on the surface of the photovoltaic module, which makes the surface passivation of the module worse. Eventually, the fill factor, open-circuit voltage, and short-circuit current of the module are reduced, and the power of the photovoltaic module is attenuated.

The Anti-PID function uses the principle of reversible PID changes. MAX series inverters rectify AC voltage at night and boost it to generate a DC voltage. The DC voltage is connected to PV + and the ground respectively. When add a positive bias voltage to the module to make the PID effect reverse, the Anti-PID function could repair the photovoltaic modules at night and prolong the service life of photovoltaic modules.

NOTE: Anti-PID function is optional.

4 Unpacking

Checking before installation

1>Before unpacking the inverter, check the outer packing materials for damage.

2>After unpacking the inverter, check that the contents are intact and complete. If any damage is found or any component is missing, contact your supplier.

Package contents:

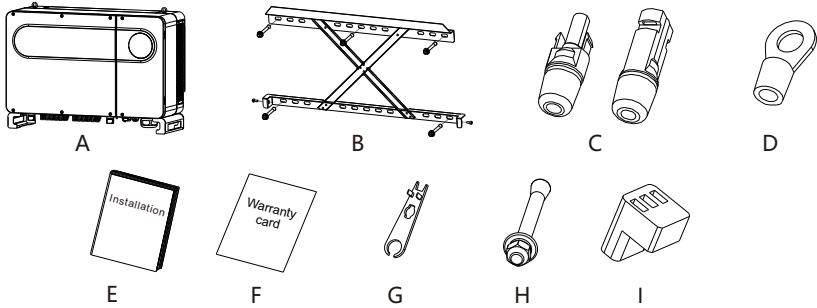


Fig 4.1

Mark	Descriptions	Number
A	Inverter	1
B	Wall mount	1
C	PV+ terminal,PV- terminal	12/12 (6 MPPT)
D	SC50-10	5
E	Installation manual	1
F	Warranty card	1
G	Removal tool of PV terminals	1
H	Wall mount screw	5
I	Rs485 terminal	2
*	AC waterproof joint fastening ring(opt)	3

Installation 5



CAUTION

- To prevent device damage and personal injury, keep balance when moving the inverter because it is heavy.
- Do not place the inverter with its wiring and signal terminals at the bottom contacting with floor or any other object because the terminals are not designed to support the weight of inverter.
- When placing inverter on the floor, put foam or paper under the inverter to protect its cover.

5.1 Basic Installation Requirements

- A. Ensure that the installation wall is solid enough to bear the inverter(Inverter weight please refer to installation manual Chapter3, 3.2).
- B. There must be enough installation space to fit the size of inverter.
- C. Do not install inverter on flammable or heat-intolerant buildings.
- D. This inverter is IP 65 protection, you can install it indoor or outdoor.
- E. To avoid inverter performance de-rate due to the over heat, please do not expose the inverter under direct sunlight.
- F. The installation humidity should be from 0-95%.
- G. The surrounding temperature of inverter should be from -25°C - +60°C.
- H. Inverter should be installed in a vertically or rear tilted surface, please refer to following drawings.

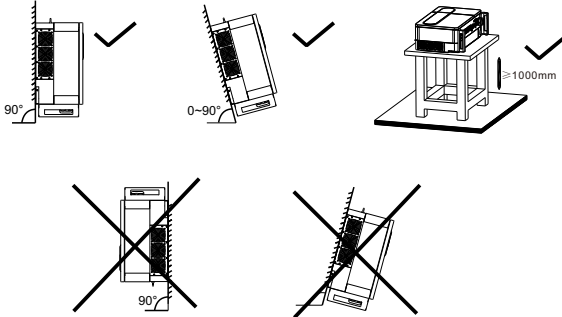


Fig 5.1

- I. To ensure the inverter can work smoothly and easy for personnel to operate, please notice there is sufficient space for inverter, refer to following drawing.

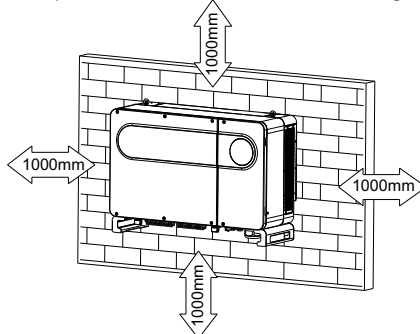


Fig 5.2

- J. Do not install inverter close to strong electromagnetic signal.
- K. Install the inverter out of children's reach.

5.2 Installation Environment Requirements

A. Although the inverter's protection level is IP 65, to extent inverter lifespan you still need to avoid rain and snow, please refer to following drawings.

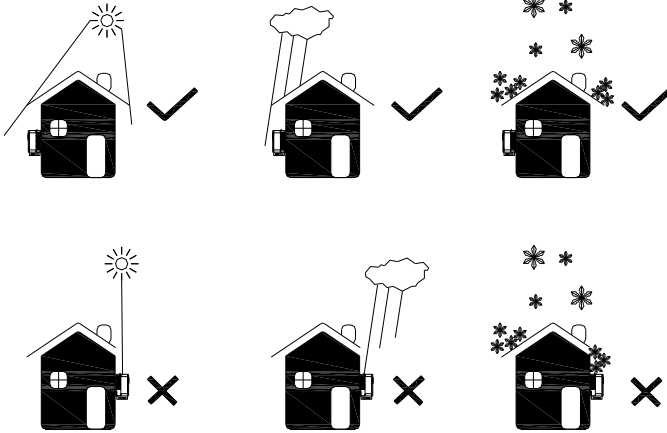


Fig 5.3

B. To reduce the de-rate performance of the inverter and extend inverter's life span, we strongly recommend you install an awning, for the distance between an awning and inverter, please refer to following drawing.

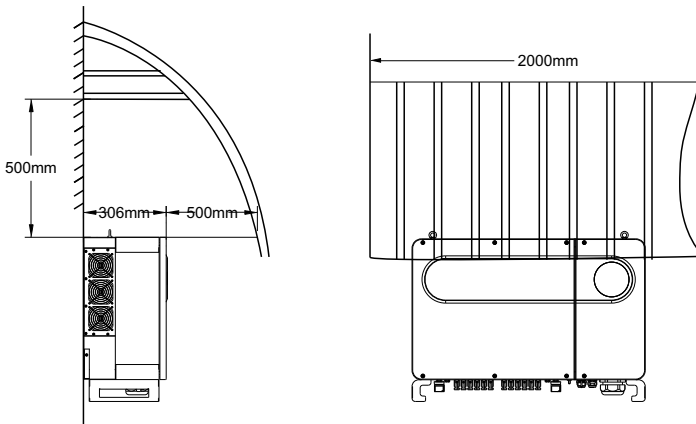


Fig 5.4

C. When you install multiple inverters on one surface, inverters should be installed as following drawing.

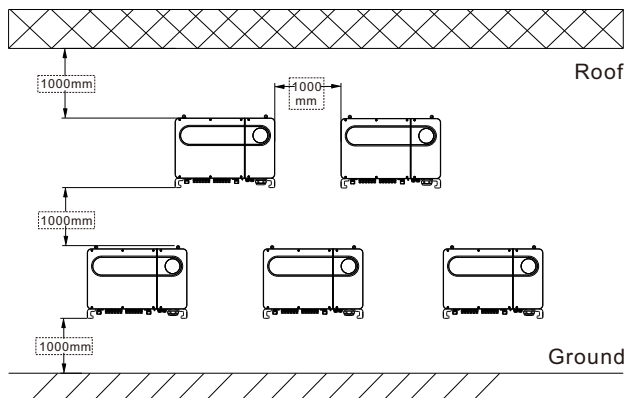


Fig 5.5

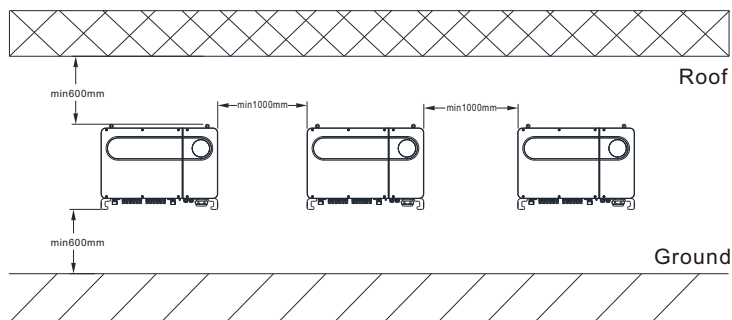


Fig 5.6

D. Do not install inverter into an enclosed space like following drawing.

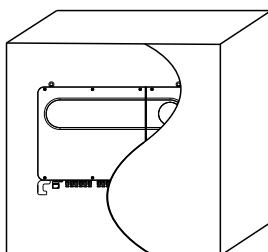


Fig 5.7

5.3 Moving Requirements



WARNING

- The inverter is heavy, please move it with care and keep balance to avoid personnel injury.
- Do not place the inverter with its wiring and signal terminals at the bottom contacting with floor or any other object because the terminals are not designed to support the weight of inverter.

Plan 1:

1> As shown in Fig5.7, use a rope to tie at ring and handle, lift the inverter from package and move to installation position.

2> When you are moving the inverter, please keep the balance.

Notice: There is front and bottom mark on the package.

Plan 2(Optional):

1> Ask 4-6 people to lift the inverter from the package and move it to the designated installation location.

2> When you are moving the inverter, please keep the balance.

Notice: There will be front and bottom mark on the package.

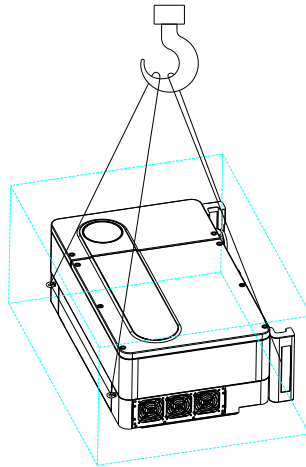


Fig 5.8

5.4 Installing the Wall-mounting Bracket

Before install the inverter you need install the wall mount bracket so that the inverter can be firmly installed on the wall.

Wall mount plan:

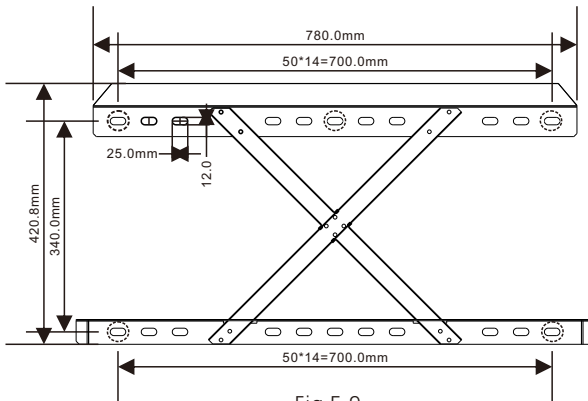


Fig 5.9

1>Use the wall mount plate as a template drill holes on the wall and put in expansion bolts.

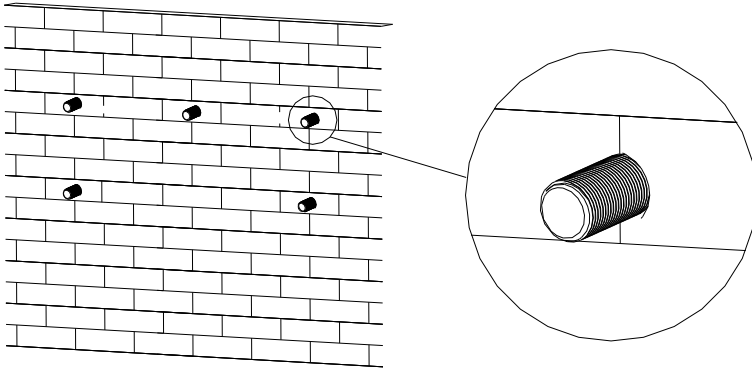


Fig 5.10

Notice: Expansion bolt should be installed on solid walls with at least 100mm thickness.

2>Follow the following drawing put the bolt to install the wall mount plate on the wall.

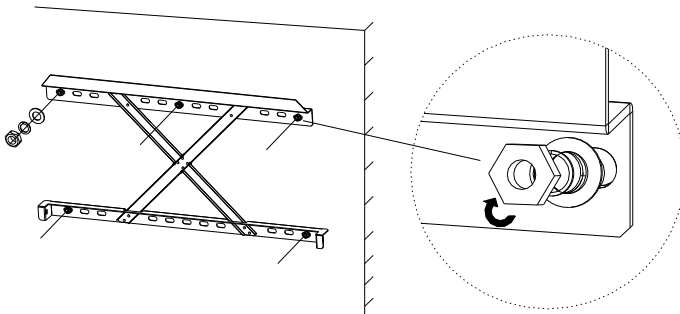


Fig 5.11

Notice: Do not install inverter unless you have confirmed the wall mount plate has been firmly installed on the wall.

5.5 Installing The Inverter

After the wall mount bracket has been firmly installed on the wall , put the inverter on that plate.

1>Use the rope(must meet the weight requirement of the inverter) through two rings and lift the inverter up, just as following Figure.

2>Before hanging the inverter on the wall mount bracket use screws to fix the inverter and please keep the inverter balance.

3>Check the inverter if it is firm enough and lock all the screws.

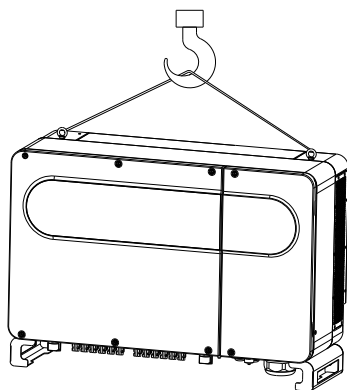


Fig 5.12

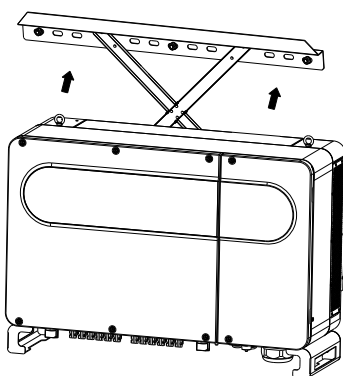


Fig 5.13

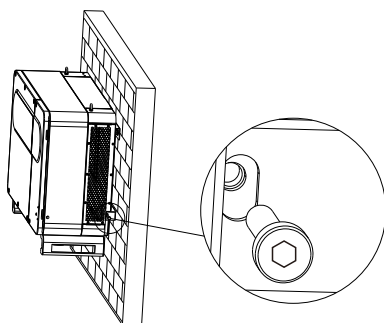




Fig 5.14

Connecting Cable 6

Decisive Voltage Class (DVC) indicated for ports

Port Name	Class
AC	C
DC	C
DRMS	A
RS485&USB	A

6.1 Connection on AC side

 DANGER	<ul style="list-style-type: none">• Before electrical connection, please ensure the inverter DC switch is at "OFF" also disconnect AC switch, otherwise the high voltage from inverter may cause life risk.• Only trained authorized electrical technician can do the electric connection also please follow the connection procedures in this manual along with local country's regulations.• High voltage may cause electric shocks and serious injury please do not touch the inverter.• Please do not store inverter in area with flammable and explosive material.
 WARNING	<ul style="list-style-type: none">• Each inverter must install one AC breaker, AC breaker is forbidden to share with other inverters.• It is forbidden to add load between inverter and breaker.

Preparation before connection:

1>Disconnect inverter DC switch and AC breaker or switch.

2>When you lock the AC cable's screw, the torque force should be 100kgf·cm.

When you lock the cover screw, the torque force should be 35kgf·cm.

3>Measure the grid voltage and frequency, please refer to chapter 10.

AC breaker specification:

Inverter model	Breaker model
MAX 25KTL3-XL	100A/230Vac
MAX 30KTL3-XL	125A/230Vac
MAX 35KTL3-XL	125A/230Vac
MAX 40KTL3-XL	160A/230Vac
MAX 50KTL3-XL	160A/230Vac


Cable specification:

Inverter Model	Copper wire cross-sectional area(mm ²)	Copper wire recommendation(mm ²)	Aluminum wire recommendation(mm ²)
MAX 25KTL3-XL	25-35	35	50
MAX 30KTL3-XL	25-35	35	50
MAX 35KTL3-XL	35-50	50	70
MAX 40KTL3-XL	35-50	50	70
MAX 50KTL3-XL	35-50	50	70

Notice: The cable must be unbroken.

If you connect the aluminum wire, please consult our technology.

AC side connection steps:

 WARNING	<ul style="list-style-type: none">•If the cable is thick, after tightening the cable do not shake it and ensure the cable is well-connected and then start the inverter. Loose connection may cause overheat.
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1>Following drawing shows inverter's AC terminal, L1, L2, L3 are three live lines, N is Neutral line.

Notice: The screw is M8 screw.

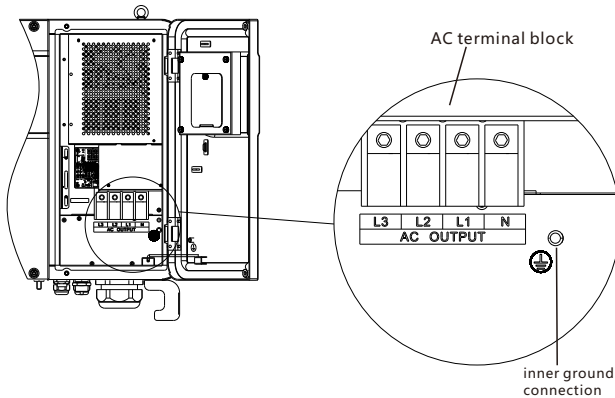


Fig 6.1

2>Firstly, unscrew the waterproof cover, then put the cable through the cover, pile the cable base on terminal size(17mm recommended), use a wire stripper to connect cable. and terminal, tighten all the terminal screws.

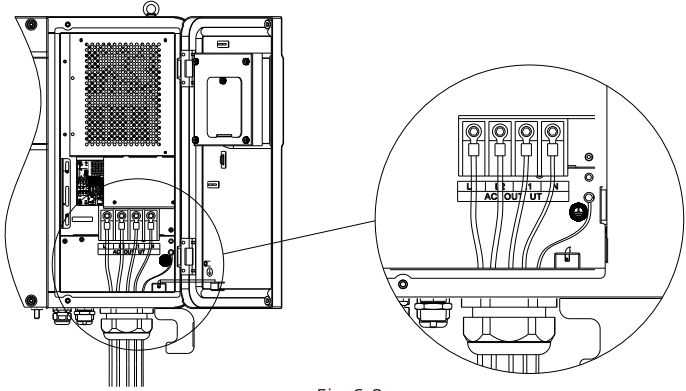


Fig 6.2

Diagram of how to install a terminal:

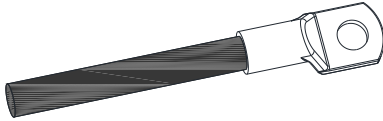

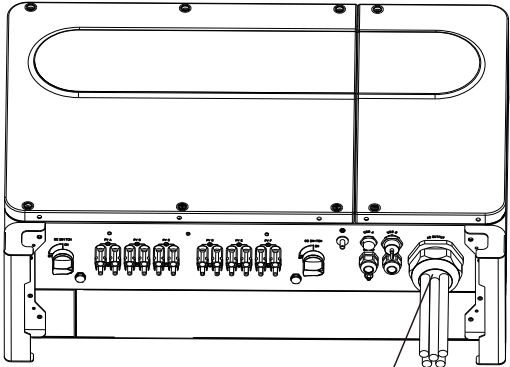


Fig 6.3

3>Upon completion of the AC wiring, remember to seal the water-proof silicone mat with the fireproof mud in order to ensure good waterproof performance.


 WARNING	<ul style="list-style-type: none"> •The device damage caused by failure to seal the output terminal gaps as instructed is beyond the scope of warranty and Growatt New Energy shall not be liable for the damage.
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Tighten waterproof cover


Fig 6.4

6.2 Connection On DC Side

 <p>DANGER</p>	<ul style="list-style-type: none">• Before electrical connection, please ensure the inverter DC switch is at "OFF" also disconnect AC switch, otherwise the high voltage from inverter may cause life risk.• Only trained authorized electrical technician can do the electric connection also please follow the connection procedures in this manual along with local country's regulations.• High voltage may cause electric shocks and serious injury please do not touch the inverter.• Do not place flammable or explosive materials around the inverter.
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Notice: The sunlight will generate voltage on the solar panels, after serial connection, the high voltage may injure personnel, so before connect DC input cable you need cover solar panels with light-tight materials and make sure the inverter DC switch is at "OFF" status, otherwise high voltage may injure personnel.

 <p>WARNING</p>	<ul style="list-style-type: none">• For MAX 25-50KTL3-XL to connect the solar modules and achieve maximum efficiency and prolonged lifetime, please ensure that you follow up with the full load voltage range shown on the datasheet.• The system will experience derating if the PV voltage falls outside the full load voltage range.
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 <p>WARNING</p>	<ul style="list-style-type: none">• Please ensure that the following conditions are met, as failure to do so may damage the inverter or pose a fire hazard. In such cases, the company shall not be liable for any consequences.
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- 1> Each string's maximum open circuit voltage cannot exceed 1100Vdc, otherwise it could lead to fire or damage the inverter. If the inverter was damaged by higher maximum open circuit voltage (higher than 1100Vdc), product warranty will be forfeited and Growatt will not take any responsibility.
- 2> Each string solar panels should be same brand and same model. The inverter shall be used with IEC 61730 Class A rating PV module.
- 3> Under any circumstance, the maximum short circuit current should not exceed 32A.
- 4> The total panels power should not exceed 1.5 times of inverter input power.
- 5> To optimize system settings, recommend two strings with same amount solar panels.
- 6> Please use the positive and negative metal contacts and the DC connectors delivered with the inverter package. Using other incompatible models may result in severe consequences, which will void the warranty.
- 7> When assembling the DC connectors, pay attention to the correct polarity and label the positive and negative cables.
- 8> Crimp the PV metal contact with a dedicated crimper. Using an inappropriate crimping tool may lead to severe consequences, and any device damage caused by this is not covered by the warranty.
- 9> Cables with high rigidity are not recommended for the DC input as bending of cables may lead to poor contact of terminals.

- 10> According to the specification of the crimping terminal, determine the stripping length, crimp the wire and terminal with the crimping pliers, and connect them to the corresponding connector housings separately, and hear the click sound to ensure the connection is good. After snapping the positive and negative connectors into place, pull the cables slightly to ensure that they are securely in place.
- 11> Connectors need to be fit with male and female terminals, before connecting panels with inverter please make sure the positive pole and negative pole, namely the solar panels' positive pole connect to "+" negative pole connect to "-".

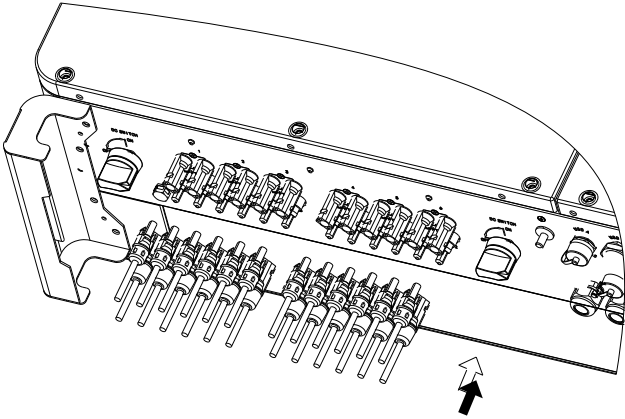


Fig 6.5

- 12> For the unused PV terminals on the inverter, please cover them with blue dustproof caps.
- 13> When wiring the DC input cables at the installation site, leave at least 50 mm of them slack. The axial tension on the PV connector should not exceed 80N and do not apply radial stress or torque on the PV connectors.
- 14> Connect the positive and negative poles to inverter terminals, different inverter's Maximum input current per MPPT please refer to following table.

Inverter model	Maximum input current per MPPT
MAX serial inverter	13A*2

15>Cable specifications:

Inverter model	Cross-sectional area(mm ²)	Recommendation (mm ²)	Cable outer diameter(mm)
MAX serial inverter	4-6	4	4.5-7.8

- Notice:**
1. Under any circumstance, the total current of all strings cannot exceed the inverter's maximum current.
 2. Do not touch any working solar panels.
 3. Make sure the cable is unbroken.

6.3 Connection Of Communication Cables

6.3.1 RS485 port

RS485 can be used for single inverter communication also can be used for multiple inverters(Maximum 32 inverters), the longest distance is 500 meters, high speed (Baud rate 38400), the communication port as following.

485 can be used for single inverter communication also can be used for multiple inverters(Maximum 32 inverters), the longest distance is 500 meters, high speed (Baud rate 38400), the communication port as following.

It is recommended to use shielded twisted pair for RS485 cable. When a single inverter communicates, the shielding layer of the RS485 cable needs to be connected to the ground and can be connected to the PE of the inverter case; When multiple inverters are connected in parallel, both RS485 interfaces must be used. The shield of the RS485 cable should be connected to the GND of the RS485 terminal, and then the GND of all inverters should be shorted together by wire. Finally, Connect the communication ground GND of the inverter that is last connected to the monitoring device to the protective ground of the inverter housing.

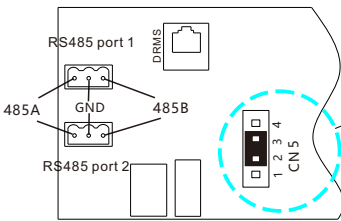


Fig 6.6A

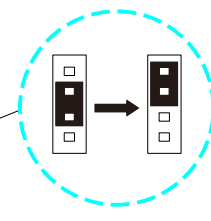


Fig 6.6B

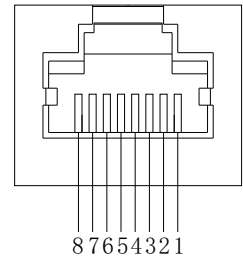


Fig 6.6C

Port	PIN	Description	Port	PIN	Description
DRMS	1	DRM1/5	DRMS	4	DRM4/8
	2	DRM2/6		5	REF/GEN
	3	DRM3/7		6	DRM0/COM

Notice: When multiple inverters are connected in parallel or the transmission distance is long, it is recommended to change the jumper cap of CN5 pin header on the Connector Board of the last inverter from the default 2/3 pin to 3/4 pin (As shown in Fig6.6B) . The reason for this is to increase the matching resistance.

For the MAX inverter, the standard model has RS485 port, please follow following instructions when you connect the inverter.

- 1) Use the screw to tighten communication cables for 485A port and 485 B port.
- 2) Unscrew the M25 waterproof cover, take out the waterproof plug.
- 3) Just follow the following drawing to put 485 communication cable through the water proof plug and connect it to RS485 port.
- 4) Inverter connected with 485 communication cable in daisy chain, the end of 485 cable will connect to shinemaster for remote control.

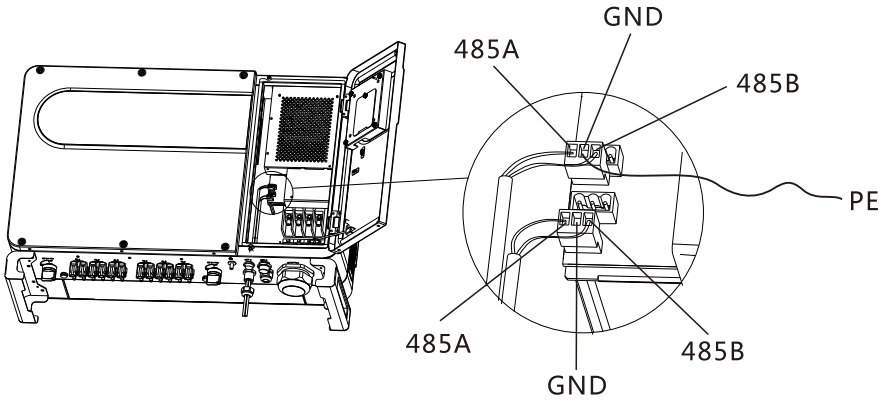


Fig 6.7

6.3.2 USB port

MAX series inverter is configured with USB_A port (optional USB_B port) , USB_A port can be connected to USB to WIFI module, Shine GPRS-X, Shine Wifi-X, Shine 4G-X, Shine Link-X, etc. The monitoring module is selected to implement the monitoring function. In addition, you can quickly update the software via a USB flash drive.

Steps to install the monitoring module:

- 1> Loose waterproof cover, and remove waterproof plug.
- 2> As shown in Figure 6.8A,plug the USB to WIFI dongle to USB_A port, the indicating LED will lit up.

3> As shown in Figure 6.8B, make sure that Δ is on the front side, plug the monitoring module to USB_A port, and tighten the screws.

Note: Mobile APP instruction please refer to 7.2.1.

The optional USB_B port can communicate with PC through the USB 2.0 printer cable.

Note: When the operator leaves , please take the monitoring module and data cable away, and tighten the waterproof cover to avoid water entering the interface.

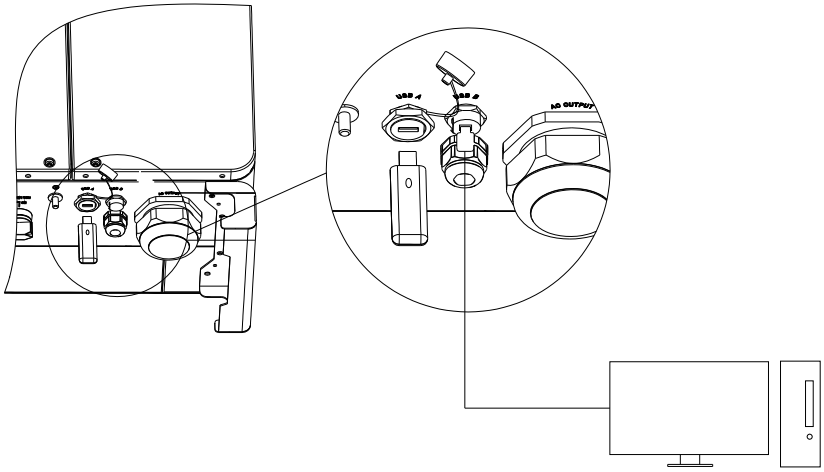


Fig 6.8A

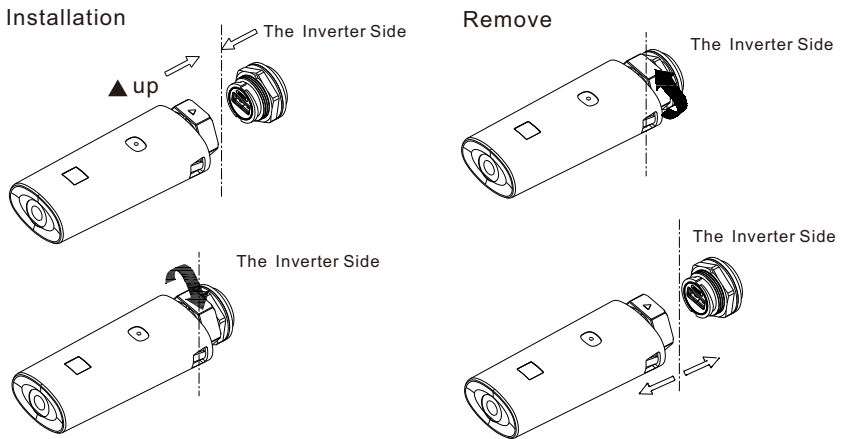


Fig 6.8B

6.4 Connecting The Ground Cables

In this solar system all the unloaded metal components and cases should be connected to the ground.

Single inverter need grounding over a PE point, multiple inverters need connect all the inverter PE cable and solar panels shelves to the same grounding point to achieve equipotential.

The grounding steps as following:

Take out the ground screw at the inverter bottom, connect the ground cables as following figure.

Notice: 1.The machine is safely separated from the lightning protection and the distance is as far as possible.

2.Do not expose Grounding terminal in the air and precaution for the rain.

3.When you lock the case ground screw, the torque force should be 60kgf·cm.

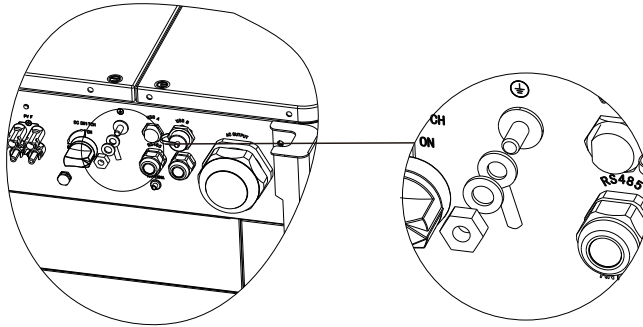


Fig 6.9

According to the relevant provisions of IEC 61643-32 "Connecting to photovoltaic devices surge protectors - selection and use of guidelines", whether for household or outdoor photovoltaic power plants, it is necessary to ensure the implementation of lightning protection measures for photovoltaic systems:



WARNING

The lightning protection measures for photovoltaic systems shall be carried out in accordance with the corresponding national standards and IEC standards. Otherwise, photovoltaic devices such as components, inverters and power distribution facilities may be damaged by lightning.

In this case, the company does not carry out warranty and assumes any responsibility.

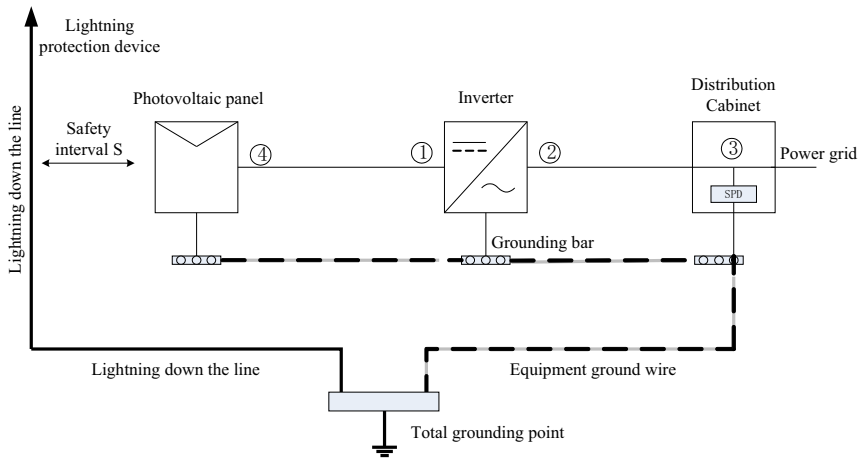


Fig 6.11

1) It is generally recommended to install lightning protection devices (such as lightning rods / lightning protection belts and down conductors) to prevent lightning from hitting the PV array.

2) Lightning protection devices and down-conductors and related equipment in photovoltaic systems (including photovoltaic panels, inverters, cables, power distribution equipment) should maintain a safe separation distance S . Suggested value of S : According to the general 5 storey height (about 15m) building roof, S takes 2.5m enough, this distance can be simplified according to the inverse relationship of the floor height.

A. When the safety distance S is satisfied:

The position ①③ of the figure should be equipped with a lightning protection module. In general, it is recommended to install Type II in position ① and Type I in position ③.

B. When the safety and safety distance S is not met:

In addition to position 3, Type I lightning protection module should be installed in Figure ①②④.

3) The lightning down conductor and the equipment ground wire eventually sink at a total ground point, but the two cannot share the wire. That is, the equipment grounding wire should be pulled separately, and the wire diameter requirement $>6\text{mm}^2$ when the safety interval distance S is satisfied.

4) About the above lightning protection lightning receptor system related design reference GB/T 21714.3-2015.

Commissioning 7

7.1 Commission The Inverter



•If the inverter is stored over one month, its default time and date may look wrong, the time and date should be reset before connection to the grid.

The inverter will be set to the appropriate model according to the standards of different countries or regions before leaving the factory. For example, the inverters shipped to Australia are configured as Australian model in the factory.

Note: The inverter is configured for Australia at the factory.

7.1.1 Set inverter address

After inverter is started normally, inverter address can be set via RS485/USB converting to WIFI. When multiple inverters are connected in parallel via RS485, the inverter must be set to a different communication address. When a single inverter communicates, the default communication address can be used.

Note: The default communication address of the inverter is 1, which can be set to 1-254.

7.1.1.1 Set RS485 address with Shinebus

The 485 address of the inverter can be modified by Shinebus, This operation is performed by a professional.

7.1.1.2 Set RS485 address on ShinePhone APP

Refer to 8.2 download mobile APP ShinePhone and connect to inverter WIFI to enter local monitoring page, this operation is performed by a professional.

1>Click "Parameters";

2>Enter passwor.(When you use it for the first time, you need to set the password first. Click "Reset password" to enter the OSS account number and password. The distributor and installer can apply for the OSS account from Growatt. Click "Sign in" to set the password. After the setting is successful, you can start using it.)

3>Click top item "COM Address";

4>Click the "Read" button in the upper right corner to read the current communication address of the inverter;

5> Set inverter com address;

6>Read inverter com address to ensure setting is successful;

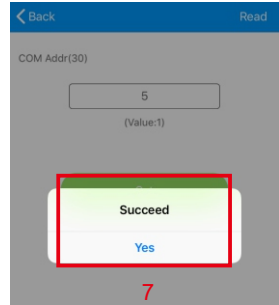
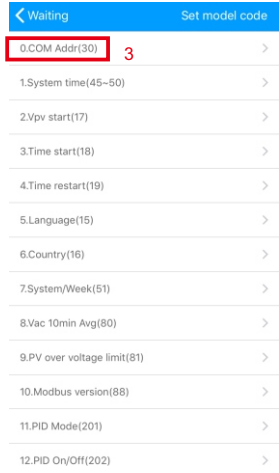
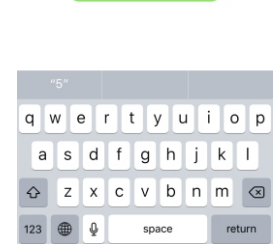
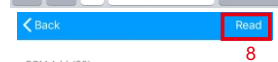
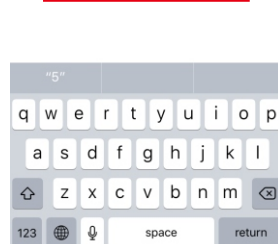
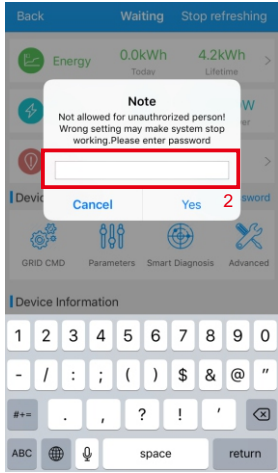
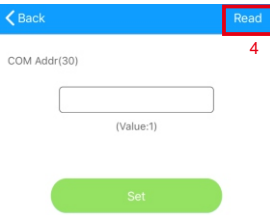
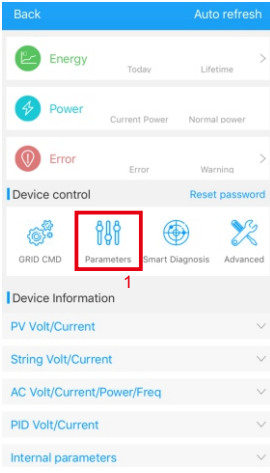


Fig 7.1

7.1.2 Set inverter time and date

Method 1:

Please refer to section 8.2.1 and login ShinePhone APP. Click "system time(45-50)" to set inverter time and date on the parameter setting page.

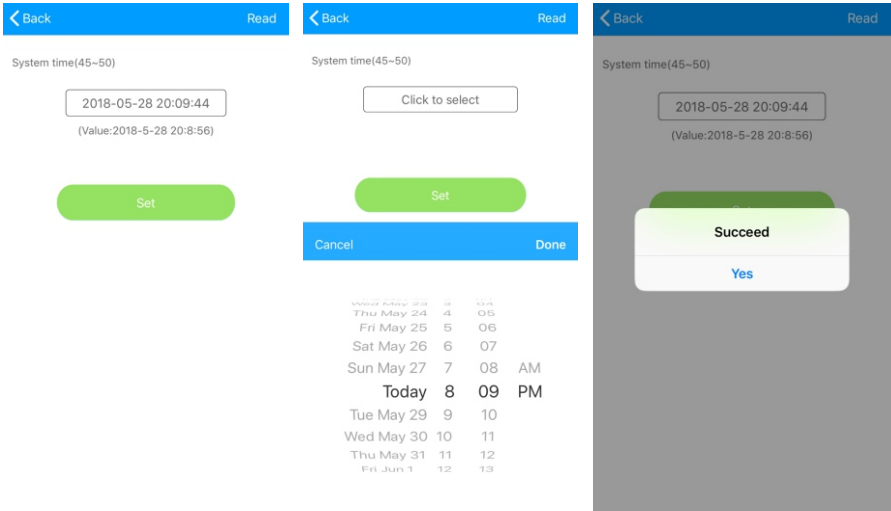


Fig 7.2

Method 2:

Please connect GPRS antenna to the inverter as section 6.3.3, when the inverter is powered on, connect the inverter to the server as section 8.1.2, then the inverter time will be updated automatically.

7.2 Operation Mode

7.2.1 Waiting mode

When the DC voltage is more than 200Vdc, inverter will be powered on and enters the "waiting" state.

At this mode, inverter will check the system parameter. If the system is normal and PV voltage is more than 250Vdc, inverter will try to connect to the grid.

7.2.2 Working mode

At this mode, inverter work normally, and the Power or fault code indicator light shows the power delivered by the inverter to the grid.

When the DC voltage is more than 250Vdc, inverter converts the DC power generated by the PV modules into AC power and supplies them to the grid.

When the DC voltage is lower than 250Vdc, inverter will enter into "waiting" state and try to connect to the grid, at this status, inverter consume very small power to check the internal system status.

Note: only when the PV modules supply enough power(voltage > 200Vdc) then the inverter will start automatically.

7.2.3 Fault mode

Inverter intelligent control system will continuously monitor and adjust system status. When there is a fault detected, LED will show the fault message.

Note: Please refer to section 8.2 to check the fault message and take corrective measures.

7.2.4 Off mode

When the sunlight is weak or no light, inverter will stop working automatically. When it is off, inverter will not consume grid power or PV module. At the same time, the LED of inverter will be turned off.

Note: When PV string DC voltage is too low(< 150Vdc), inverter will be off.

7.3 LED Display

Inverter current operation status can be visually checked from LED display directly.

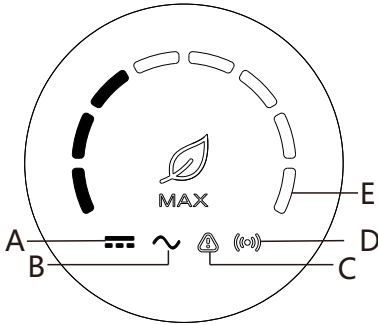


Fig 7.3

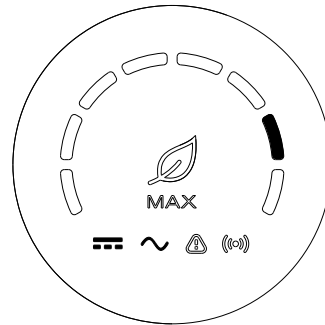


Fig 7.4

Description of LED status			
Position of LED	Type of LED	Inverter status	LED status
A	PV voltage indicator light	PV voltage reaches grid voltage	Green light is on
		PV voltage does not reach the grid voltage	Light is not on
B	AC voltage indicator light	Inverter is in the grid state	Green light is on
		No AC voltage	Light is not on
		With AC voltage, inverter is in the grid countdown state	The green light flashes slowly, and the alarm or fault indicator light is not on

Description of LED status			
Position of LED	Type of LED	Inverter status	LED status
B	AC voltage indicator light	With AC voltage, inverter is in a fault state	The green light flashes slowly, and the alarm or fault indicator light is steady red.
C	Alarm or fault indicator light	Inverter works normally	Light is not on
		Inverter is in alarm state	Red light flashes slowly
		Inverter is in fault state	Red light is on
D	Communication indicator light	Inverter has external communication, such as RS485, GPRS, etc.	Green light is on
		Inverter has no external communication	Light is not on
		Inverter upgrade or USB interface is reading and writing data	Green light flashes
E	Power or fault code indicator light	Inverter is in the grid state	The eight LEDs from left to right represent the power of the inverter: if 8 green lights are on, it represents 100% of the inverter power. As shown in Figure 7.3, it represents 37.5% of the inverter power, and so on.
		Inverter is in fault state	The five LEDs from right to left represent 1, 2, 4, 8, 16 in turn, representing the fault code of the inverter. As shown in Figure 7.4, the LED status represents 2, and then 2 is added to the specific 99 to get 101, so it can be known that the inverter reported error 101.

8 Monitoring

8.1 Remote Data Monitoring

MAX series inverter remote monitoring ways include APP(ShinePhone) and server Web page, RS485,GPRS,4G,PLC(reserved) can satisfy both ways of monitoring.

8.1.1 Mobile phone APP(ShinePhone) remote monitoring

1>Scan the following QR code, or download from Android store or App store by searching "Shinephone", download and install software.



Fig 8.1

- Note:** 1. Make you it's the latest version.
2. Please find more details on <http://server.growatt.com>.

2>Users can register their mobile APP account by following the steps below: Run ShinePhone, go to login page, click "register". Registration is required to fill in the information, with the * is required, the agreement is mandatory, you can log in to the main interface of ShinePhone after registration, the registration page and the main interface are as shown below.

Shinephone login and main page:

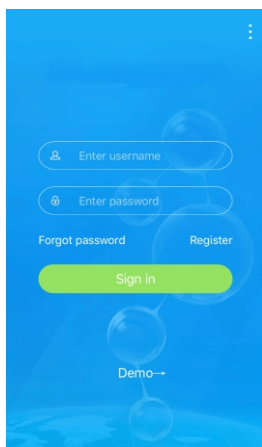


Fig 8.2



Fig 8.3

Device page:

1>Main page top middle is the name of current plant, user can click the " " button to switch to other plants under this account.

2>User can add datalogger,check datalogger and add plant by click"+ "button at the top right corner.

3>Top half shows current plant power, revenue today and total production.

4>My device list shows current plant device, user can see more details by click the device, left cross the device to stick the device and edit, edit operation includes change device alias, icon,and delete device.

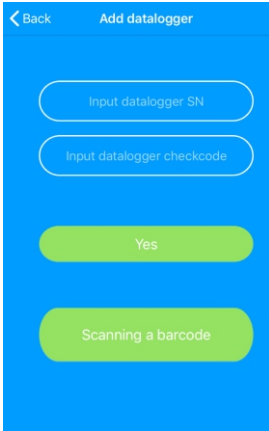


Fig 8.4 add datalogger

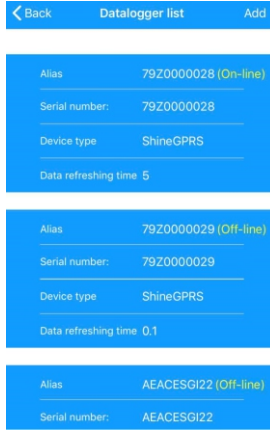


Fig 8.5 datalogger list

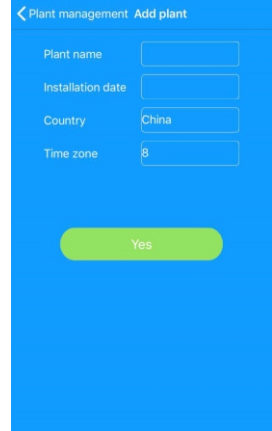


Fig 8.6 add plant

Datalogger:

1>User can add more datalogger under the particular plant.

Way: Click "+ " in the upper right corner of the device page and select "Add Collector (WiFi/GPRS, etc.)", as shown in Figure 8.7.

Note: You can choose to manually enter the collector serial number for addition, or you can add it by scanning the barcode on the nameplate.

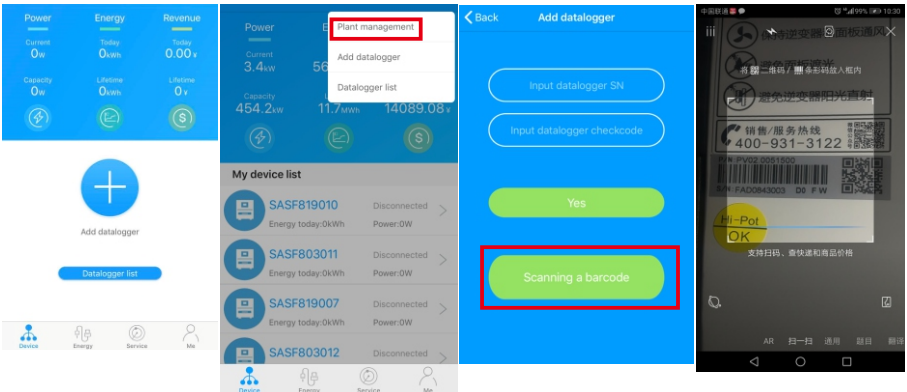


Fig 8.7

- 2>User can add datalogger at the datalogger list page to add a datalogger, edit, delete, configure etc.
- 3>User can add more plants with the add Plant function.

Device page and function:

1>Device page: User can click the device to see more details, the device page show current power and Energy today and daily power chart, user can find more with control,parameter, data and Events page.

2>Control: user set inverter on/off, set active power, set reactive power, set PF, set inverter time, set grid voltage high, set grid voltage low. The operation password is : inverter+date, for example inverter20170722.

3>Parameter: user can see device SN, rated power, firmware version, PV1 voltage, current, and power etc.

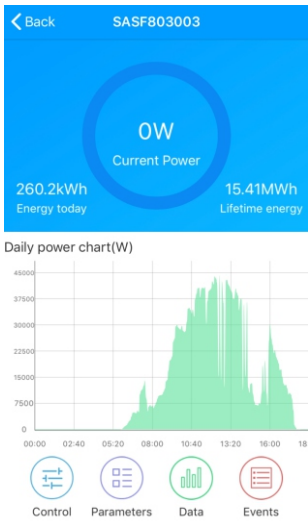


Fig 8.8

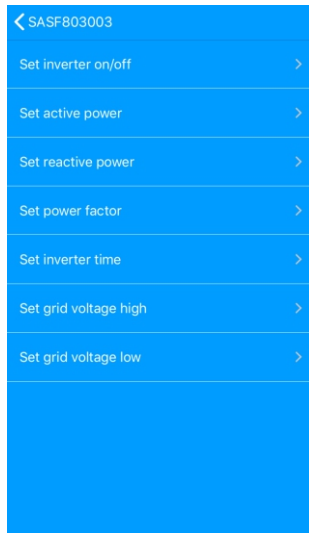


Fig 8.9

Serial number: SASF803003	Port XMSTEST001
model default	Rated power(W) 80000
Firmware version T11.0/tiaA78791024	Mode A0B0D0T6PFU1M8SA

	Volt(V)	Current(A)	Power(W)
PV1	54.80	0.00	0.00
PV2	55.60	0.00	0.00
PV3	58.50	0.00	0.00
PV4	58.00	0.00	0.00
PV5	54.20	0.00	0.00
PV6	54.30	0.00	0.00

Fig 8.10

4>Data page: user can see the PV power, voltage, current, R phase power, S phase power, S phase power, T phase power, output power by day, month, year, by finger up cross the screen.

5>Events: User can see the fault message if there is it.

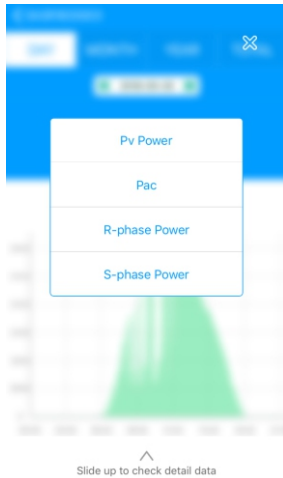


Fig 8.11



Fig 8.12

8.1.2 GPRS /4G

8.1.2.1 Register account

1>Register account

Open browser, input "server.growatt.com", click "New User" at login page, input the necessary information then go back to login page, input the registered username and password, click "Sign In".



Fig 8.13

Register

Country *

Username *

Password *

Password confirm *

Language *

E-Mail *

Installer code

Agree with the Company's terms

Fig 8.14

2>Add datalogger

At Plant page, click device manage, then click add datalogger, input the SN and valid code then save, after device is powered on, datalogger will show after 5mins, also the device will come online(our device is monitored by datalogger, so need to add the datalogger here first).

Welcome : MAXtest (Normal user) Exit

MAX ▾ Dashboa Plant User Cen Setting Downloa English 🏠

Plant data **device list** event list Plant Detail

datalog inverter storage hybrid inverter Pcs MAX Hps more

No.	SN	alias	device type	user name	connect status	
1	79Z0000024	79Z0000024	ShineGPRS	MAXtest	connection	/192.
2	79Z0000015	79Z0000015	ShineGPRS	MAXtest	connection	/192.
3	WLC082102D	WLC082102D	ShineGPRS	MAXtest	connection	/192.
4	79Z0000020	79Z0000020	ShineGPRS	MAXtest	connection	/192.168
5	79Z0000008	79Z0000008	ShineGPRS	MAXtest	connection	/192.168
6	79Z0000033	79Z0000033	ShineGPRS	MAXtest	connection	/192
7	79Z0000023	79Z0000023	ShineGPRS	MAXtest	connection	/192.
8	79Z0000014	79Z0000014	ShineGPRS	MAXtest	connection	/192.
9	WLC0821017	WLC0821017	ShineGPRS	MAXtest	lost	/192.
10	79Z0000021	79Z0000021	ShineGPRS	MAXtest	lost	/192.

add Enter the serial number search

previous current No. 1 page / total 5 page next 1 Go

Fig 8.15

add data logger

SN *

belongs *

Fig 8.16

Welcome : MAXtest (Normal user) Exit

MAX ▾ Dashboard Plant User Center Setting Download English @ Home

Plant data **device list** event list Plant Detail

datalog inverter storage hybrid inverter Pcs **MAX** Hps more

No.	SN	alias	datalog	location	connect status	last login/update time	operating
1	SASF803004	SASF803004	79Z0000024	1	normal	2018-05-28 17:04:31	🔗 ⚙️

Fig 8.17

Welcome : MAXtest (Normal user) Exit

MAX ▾ Dashboard Plant User Center Setting Download English @ Home

Plant data **device list** event list Plant Detail

datalog inverter storage hybrid inverter Pcs **MAX** Hps more

No.	SN	alias	datalog	location	connect status	last login/update time	operating
1	SASF803004	SASF803004	79Z0000024	1	normal	2018-05-28 17:04:31	🔗 ⚙️

Fig 8.18

3> Data reading

A. Basic production reading, Energy today, total production, revenue today and accumulative revenue are showing on this page.

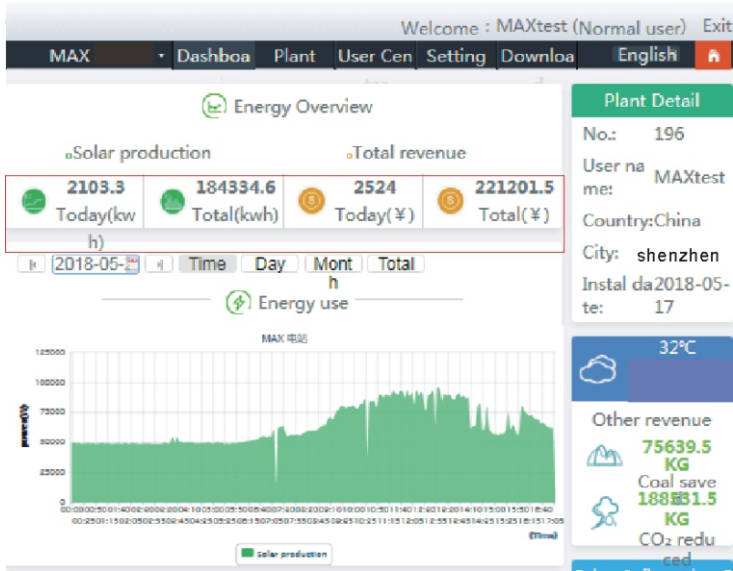


Fig 8.19

B. Plant data page can check device power, voltage curve by time, day, month or year.

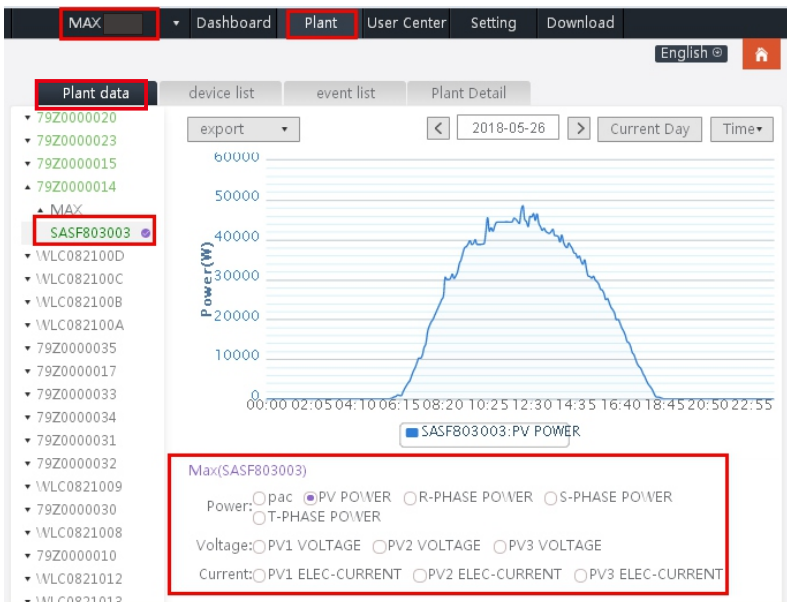


Fig 8.20

4>Set up the equipment

The device management page selects MAX. The serial number of the device to be set can be found in the list.

Notice: The following operations are requested by professionals.

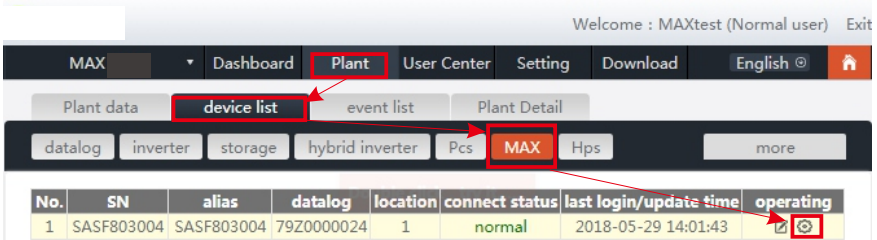


Fig 8.21

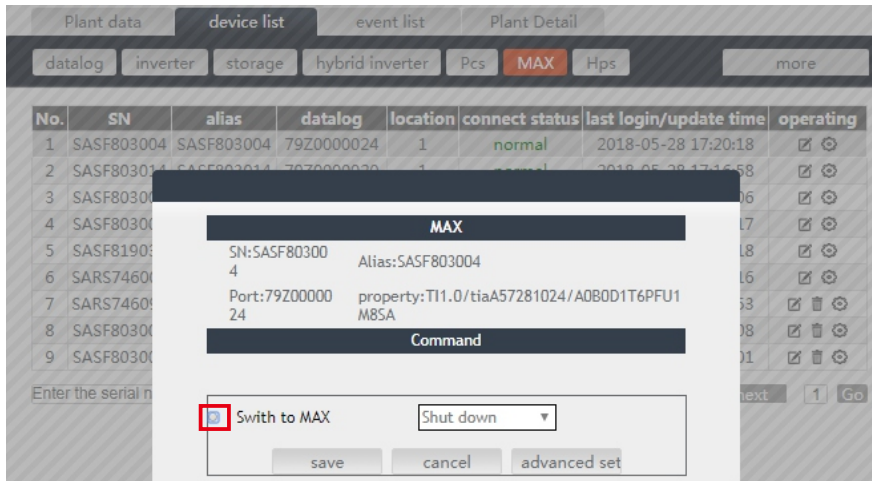


Fig 8.22

5>Check detailed data

Double-click the device serial number in the device list. The detailed data page is displayed. Data pages can be viewed by date or exported.

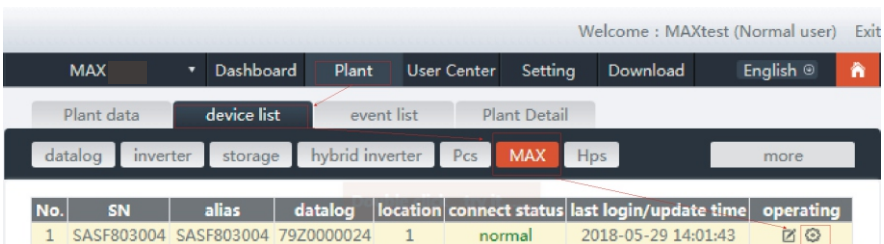


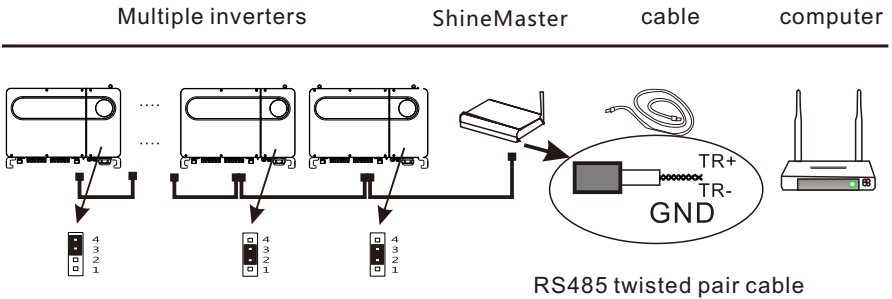
Fig 8.23

History Data		start date	2018-05-2	end date	2018-05-2	search	export
No.	Serial number	Time	Status	EacToday(kWh)	EacTotal(kWh)	Vpv1(V)	Vpv2(V)
1	SASF803004	2018-05-28 17:22:30	Normal	235.6	1341.0	542.6	609.0
2	SASF803004	2018-05-28 17:22:23	Normal	235.6	1341.0	543.4	611.9
3	SASF803004	2018-05-28 17:22:16	Normal	235.6	1341.0	552.7	612.8
4	SASF803004	2018-05-28 17:22:10	Normal	235.6	1341.0	549.4	617.2
5	SASF803004	2018-05-28 17:22:05	Normal	235.6	1341.0	541.8	619.9
6	SASF803004	2018-05-28 17:21:59	Normal	235.6	1341.0	543.6	619.2
7	SASF803004	2018-05-28 17:21:53	Normal	235.6	1341.0	542.5	622.5
8	SASF803004	2018-05-28 17:21:48	Normal	235.6	1341.0	537.0	615.8
9	SASF803004	2018-05-28 17:21:40	Normal	235.6	1341.0	537.1	619.2
10	SASF803004	2018-05-28 17:21:35	Normal	235.6	1341.0	540.3	624.9
11	SASF803004	2018-05-28 17:21:29	Normal	235.5	1340.9	549.9	618.2
12	SASF803004	2018-05-28 17:21:26	Normal	235.5	1340.9	544.2	608.8
13	SASF803004	2018-05-28 17:21:17	Normal	235.5	1340.9	543.9	618.6
14	SASF803004	2018-05-28 17:21:09	Normal	235.5	1340.9	543.3	614.4
15	SASF803004	2018-05-28 17:21:05	Normal	235.5	1340.9	545.9	616.5
16	SASF803004	2018-05-28 17:21:00	Normal	235.5	1340.9	544.9	617.6
17	SASF803004	2018-05-28 17:20:55	Normal	235.5	1340.9	549.1	619.0

Fig 8.24

8.1.2.2 Shinemaster monitoring

This is a cost-effective and compact monitoring device that is specially designed for solar power plants, with a high-speed CPU and a stable Linux system that intelligently records the user's system characteristics.

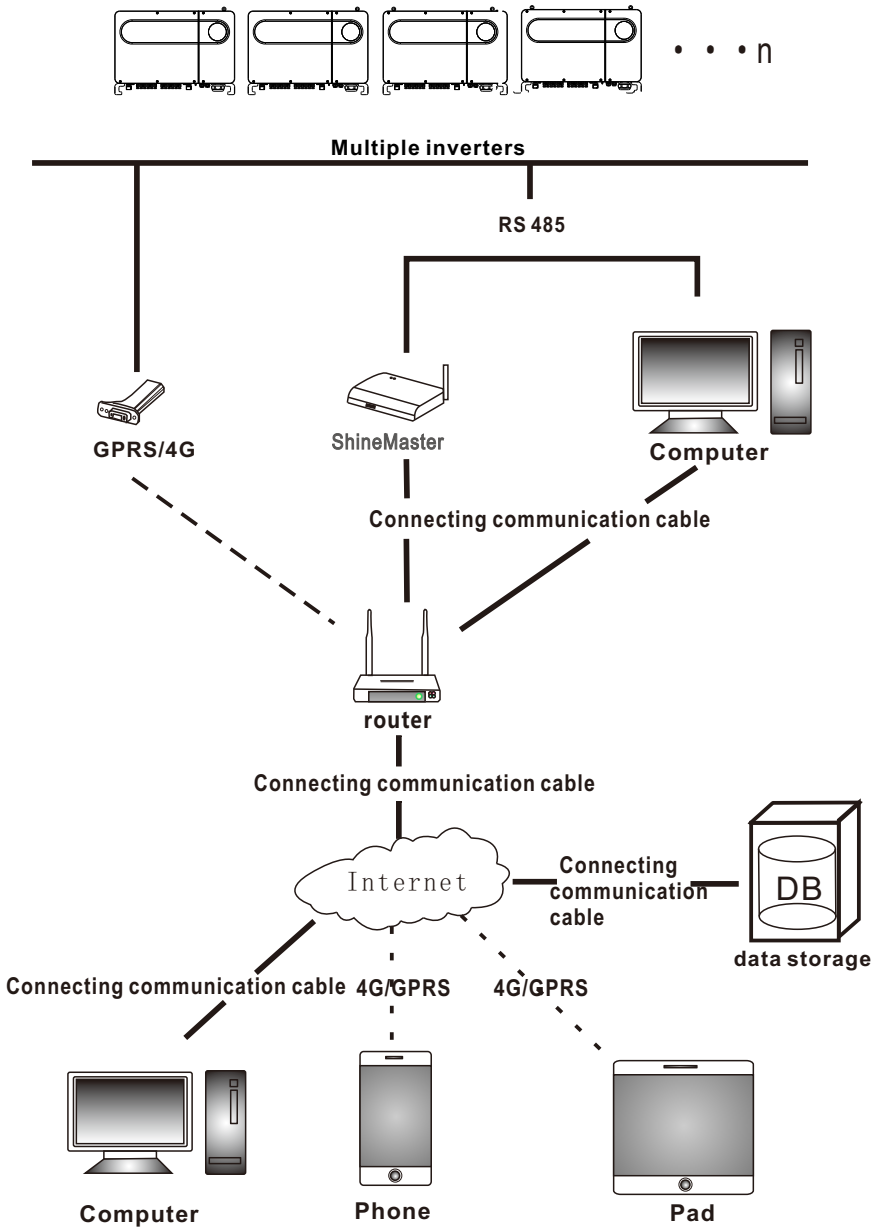


Feature :

- 1> A versatile and high-performance communication data logger that notifies the user of system status at any time.
- 2> Flexible parameter setting, system information management, error prompting and recording, high-capacity storage.
- 3> Collect data and upload data to Growatt in real time over the network.

Note: The smart meter and environmental monitor must be Growatt's designated manufacturer, otherwise monitoring will not be possible. When RS485 of multiple machines is used in parallel, please connect the ground wire according to section 6.3.1.

The system framework of communication monitoring is shown in the figure below. Users can choose the most suitable monitoring method according to the actual situation.



1>ShineMaster IP Address query

A. The PC and shinemaster lan ports are connected to the router's port through the network cable, so that they are in the same local area network.

B. Go to the router's management page and check the "Internet host list" to query the IP address of the ShineMaster serial number as the name of the connected device. This IP is the IP address assigned by the router to the ShineMaster. If you do not know how to do this, contact your network administrator for operation.

Note: The router needs to enable automatic IP assignment, that is, open the DHCP function.

C. Enter the shinemaster IP address in the browser to enter the shinemaster built-in page.

2>ShineMaster Built-in page access

Before accessing, check whether the communication cable between the devices is securely connected. After the check is correct, you can enter the ShineMaster IP address in the IE browser to access the built-in page of the ShineMaster. As long as the ShineMaster is on the same network segment as the computer you are accessing, you can access the ShineMaster built-in server.

A. If the user successfully visits the shinemaster built-in page, they can go directly to the built-in page login interface, as shown in figure 8.25 below.

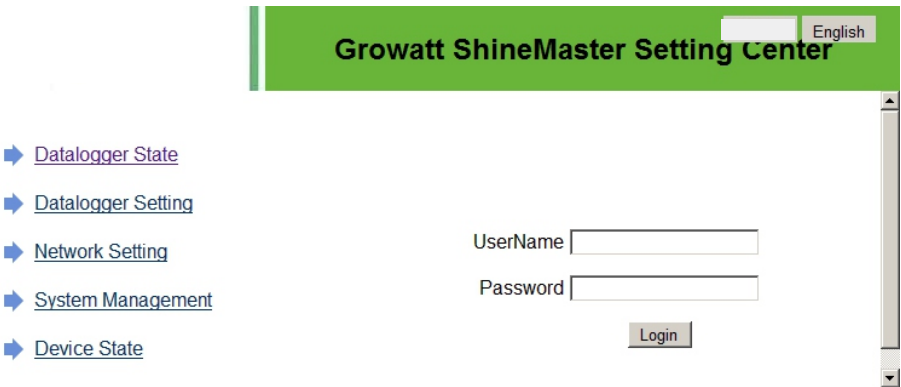


Fig 8.25

B. Enter user name and password, default login username: admin password: admin. click login after filling in, enter growatt shinemaster system page.

3>ShineMaster Data collector status view

Click on the status of the shinemaster data collector to view shinemaster "system state information", "serial number," server address, "number of connected devices," and so on.

Growatt ShineMaster Setting Center English

- [Datalogger State](#)
- [Datalogger Setting](#)
- [Network Setting](#)
- [System Management](#)
- [Device State](#)
- [Logout](#)

Datalogger Information	
State Info.	Online
SN	AEACESGI21
Server IP	server-cn.growatt.com
Server PORT	5279
Datalogger Location IP	192.168.0.6
Time	5
Datalogger MAC	00:47:15:6C:93:AB
Hardware Version	V1.0
Firmware Version	1.0.0.1
Datalogger Type	ShineMaster
Device Number	1
Offline Data Number	0
Location Time	2018-05-29 15:01:35
Anti-reflux Enable	DISABLE
Anti-reflux Power(W)	0

Fig 8.26

4>ShineMaster Data collector add or delete device
 ShineMaster Before monitoring photovoltaic devices, we need to enter the page of the built-in shinemaster data collector settings to add devices.

A. Add device

1) Select the monitoring mode for monitoring photovoltaic devices in the first drop-down list of add or remove devices.

Growatt ShineMaster Setting Center English

- [Datalogger State](#)
- [Datalogger Setting](#)
- [Network Setting](#)
- [System Management](#)
- [Device State](#)
- [Logout](#)

Datalogger Setting	
Net Mode	LAN
Anti-Reflex	<input type="radio"/> ON <input checked="" type="radio"/> OFF
Select Anti-Reflex flow meter	0 (Input Meter Addr or SN)
Reflux Power(W)	0 (XX to Grid, -XX to User)
AntiRefluxChannel	NULL
Datalogger Time(YYYYMMDD HH:MM:SS)	2018-05-29 17:42:40 <input type="button" value="Get Local Time"/>
Reboot Able	<input type="radio"/> Yes <input checked="" type="radio"/> No
Add or remove devices	RS485_1 <input type="button" value="Add"/> <input type="button" value="Del"/>
Set BaudRate	NULL <input type="button" value="RS485_2"/>
<input type="button" value="Save"/>	

Fig 8.27

2) Select the type of photovoltaic device monitored in the second drop-down list.

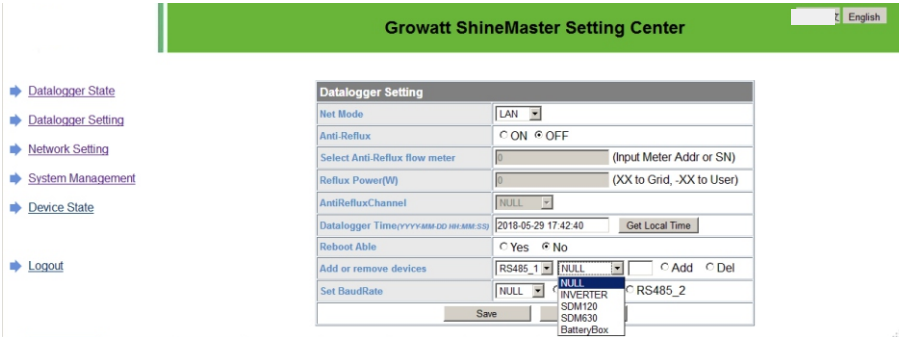


Fig 8.28

3) Fill in the third drop-down list with the photovoltaic device correspondence address.

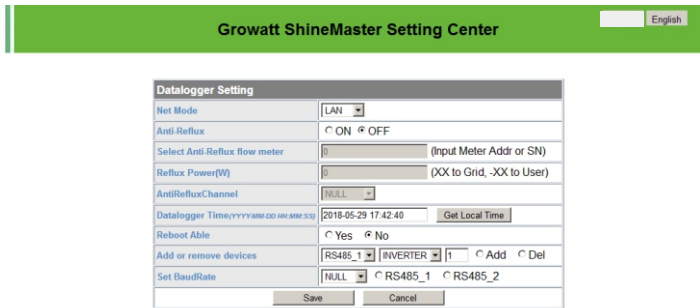


Fig 8.29

4) Select "Add" and then click "Save".

5) Go to the device status page after saving success to confirm that the device was added successfully.

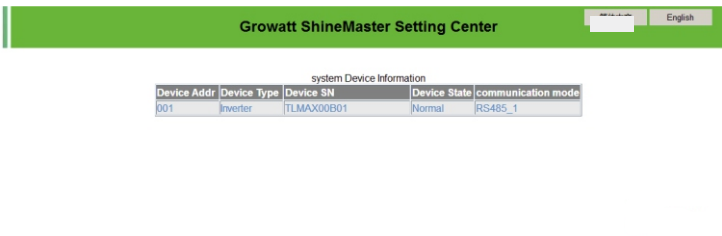


Fig 8.30

B. Delete device

- 1) Select the first drop-down list of "add or remove devices" to monitor the monitoring mode of photovoltaic devices.
- 2) Select the type of photovoltaic device monitored in the second drop-down list.
- 3) Fill in the third drop-down list with the photovoltaic device correspondence address..
- 4) Select the following "del" and click Save to complete the device addition.
- 5) Enter the device status page after successful save to confirm that the device was deleted successfully.

5>ShineMaster Data upload to ShineServer

A. Register Login

- 1) Enter the server domain name in the computer browser to enter the shinesserver login page, if you are logged in for the first time, please register the user name. Enter the domain name access page, as shown in figure 8.32 below.

Chinese user server domain name: <http://server-cn.growatt.com>.

The domain name of the international user server is: <http://server.growatt.com>.



Fig 8.31

- 2) Register user name, input user information according to prompt, after information is completed, click "register".

Note: "collector serial number" and "collector check code" see shinemaster serialnumber box or guarantee box.

Register

Country *

Username *

Password *

Password confirm *

Language *

E-Mail *

Installer code

Agree with the Company's terms

Fig 8.32

B. View monitoring data

1) After registration is complete, jump to the shinesserver main interface automatically. Click on "power station" and "work information" to display the information for the power station's total power flow chart on the same day. The drop-down list "Select collector" allows you to view the daily power flow chart of a single inverter for the power station.

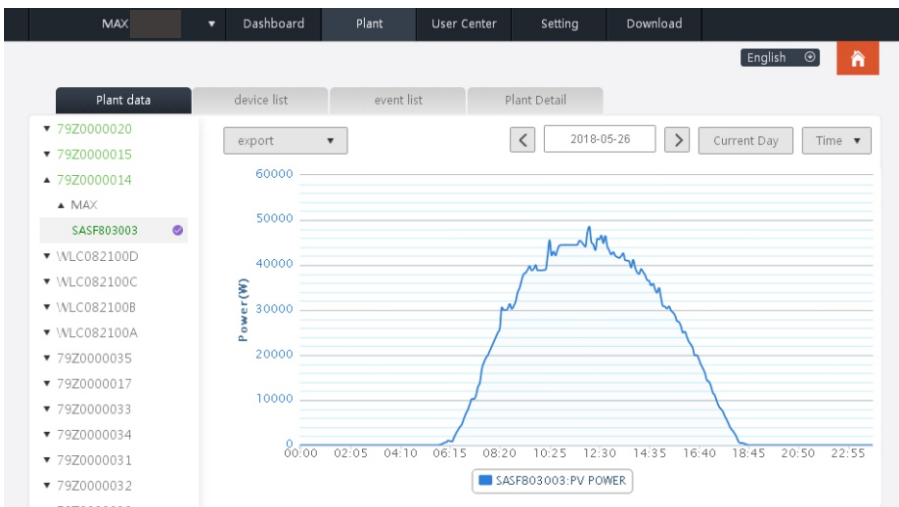


Fig 8.33

2) By clicking on "power station" and "equipment management" in turn, the real-time data of "data collector", "inverter", "environment monitor", "intelligent meter" and "confluence box" MAX can be viewed.

8.2 Local Data Monitoring

MAX Inverter local data monitoring mode has a mobile phone app (phone) and PC direct connection, details are as follows.

8.2.1 Mobile phone app (Shinephone) Local Monitoring

8.2.1.1 Log on to app for local monitoring

Method 1

When you open the app login front page, click the top right corner toolbox icon. Pop up the toolbox, click the local debugging tool, and you can get the wifi name of the collector by scanning the QR code or barcode (The default password for WIFI is 12345678. If you have already connected, you can click "Skip" to connect directly to the WIFI.)

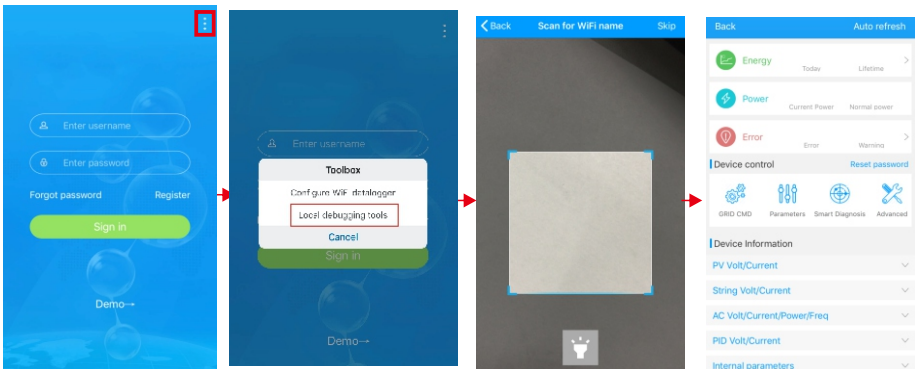


Fig 8.34

Method 2

Open app enter user name and password click login, enter me (personal center). Click the enter tool, find the local debugger to enter, and you can get the wifi name of the collector by scanning the QR code or barcode (The default password for WIFI is 12345678. If you have already connected, you can click "Skip" to connect directly to the WIFI.)

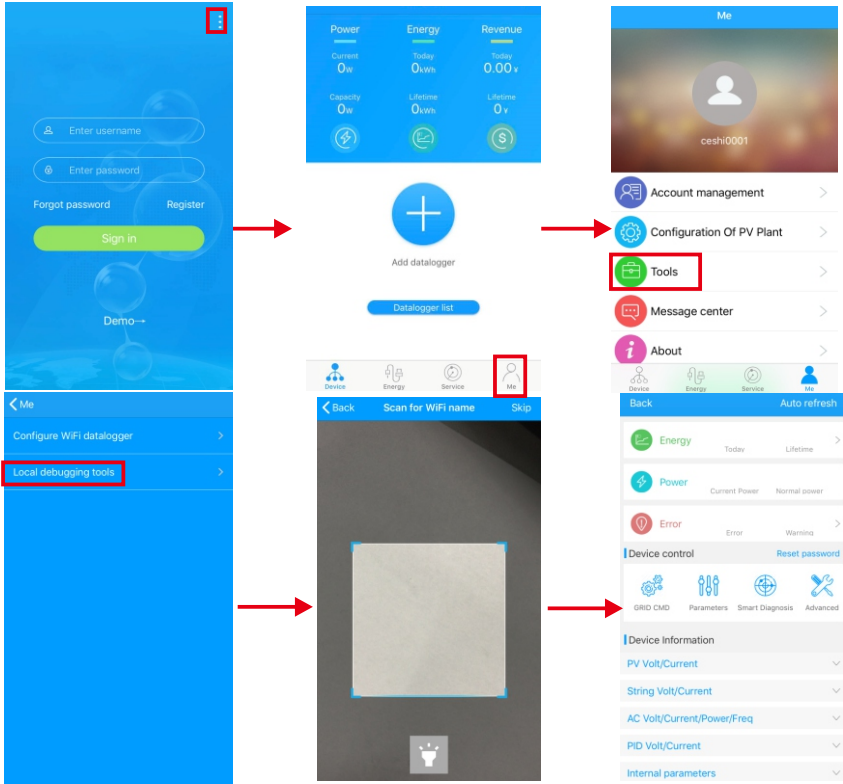


Fig 8.35

8.2.1.2 Use of local monitoring and debugging

When viewing local monitoring, you must keep the phone's wifi connected to the collector's wifi to view local monitoring (to enter the local monitoring page, first click auto refresh to get the latest data information).

Electricity generation: the option to view the latest generation, daily generation, monthly and annual generation of detailed information;

Power: you can see the current power and rated power value; failure: can read the equipment detailed fault information.

1>device control

Note: In addition to resetting the password to connect to the network, other WIFI modules that must connect to the collector can view information.

A.Reset password

Need network connection login oss account to set up or modify the local debug password.

B.Setting configuration

The configuration data of inverter, voltage, power and so on can be modified according to the usage (Fig 8.36).

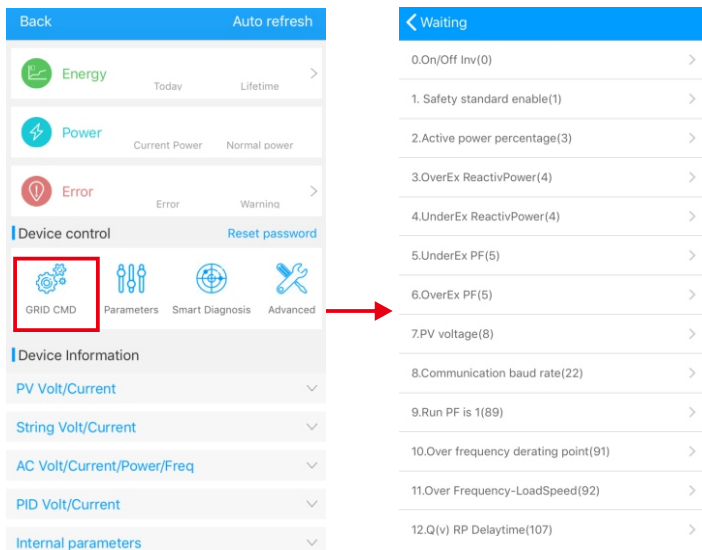


Fig 8.36

C. Parameter configuration

The parameter data of the equipment can be modified according to the usage (Fig 8.37).

D. Intelligent detection

Detailed and accurate view of the device's detailed data and status (Fig 8.38).

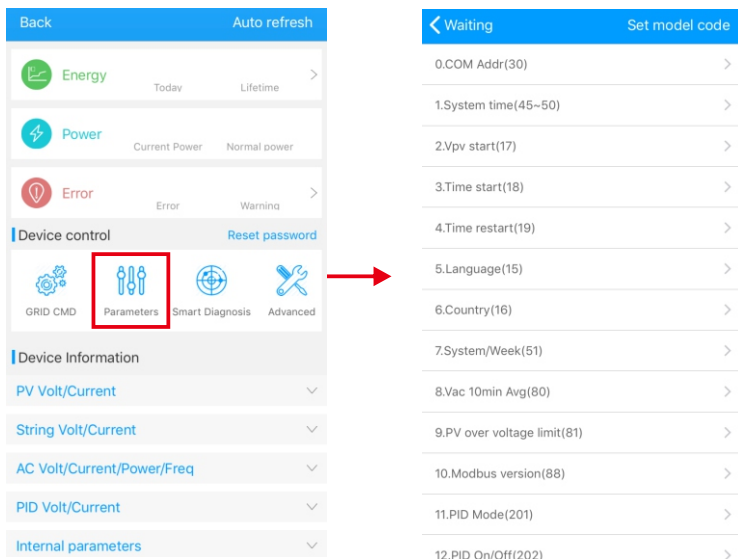


Fig 8.37

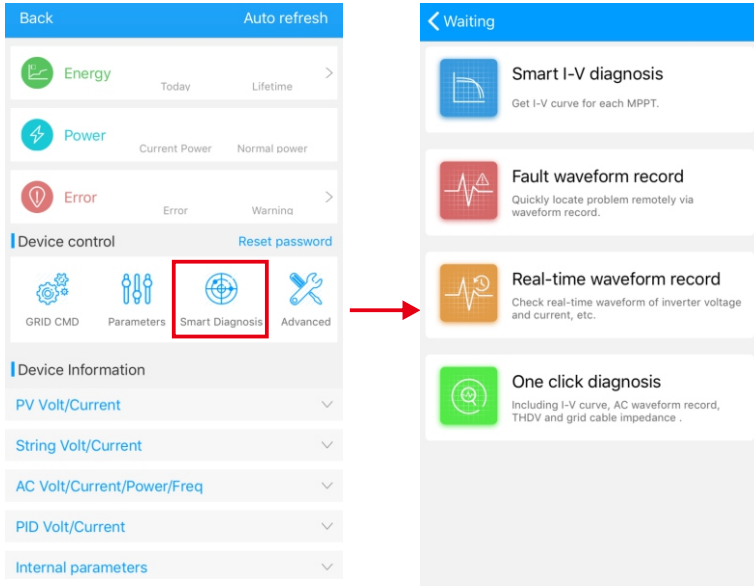


Fig 8.38

E. Intelligent I-V curve scanning
 Can remotely scan each mppt (Fig 8.39).

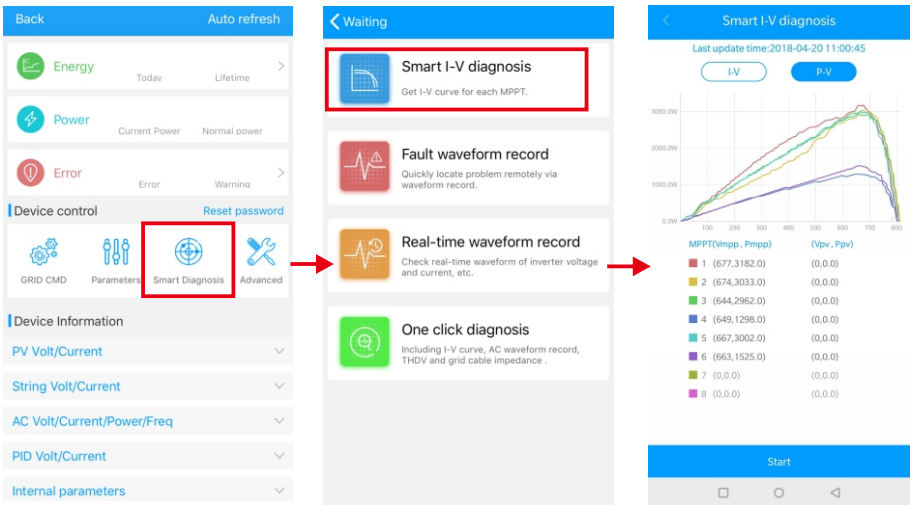


Fig 8.39

F. Fault recording detection
Remote, fast and accurate fault location (Fig 8.40).

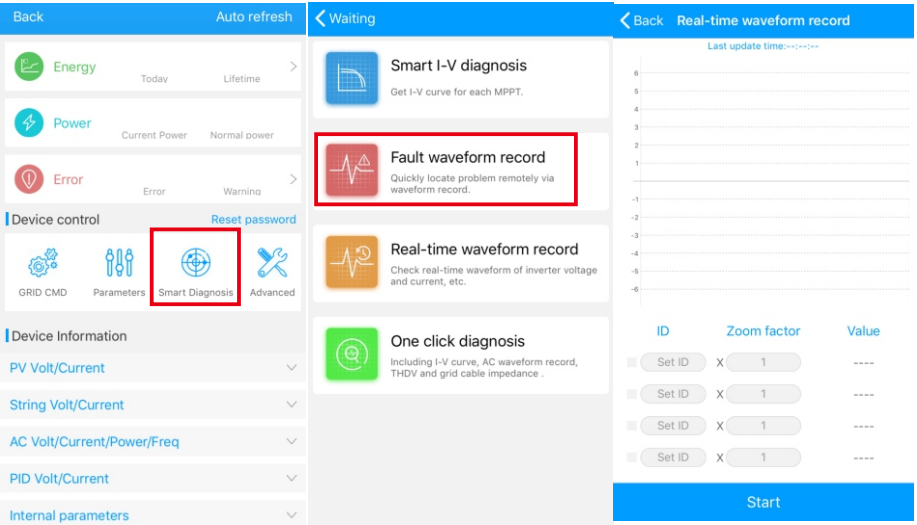


Fig 8.40

G. Real-time recording detection
Inverter voltage and current quality can be observed in real time (Fig 8.41).

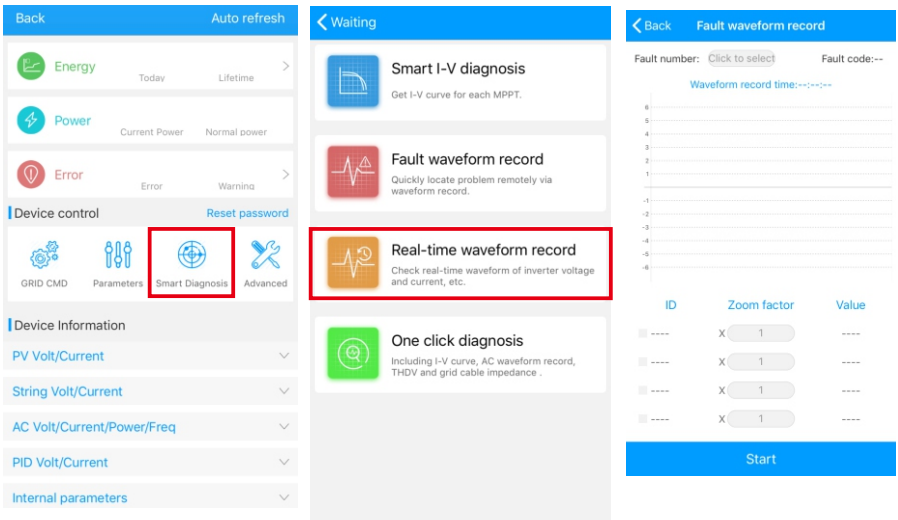


Fig 8.41

H. One click diagnosis

I-V curve diagnosis, grid waveform, THDV and cable impedance detection all at one click(Fig 8.42).

I. High level setting

According to the register address set parameters (professionals).

J. Device information

Check PV voltage/current, string voltage/current, AC voltage/current/power/frequency, PID voltage/current, internal parameters and device detail information and parameters (Fig 8.43).

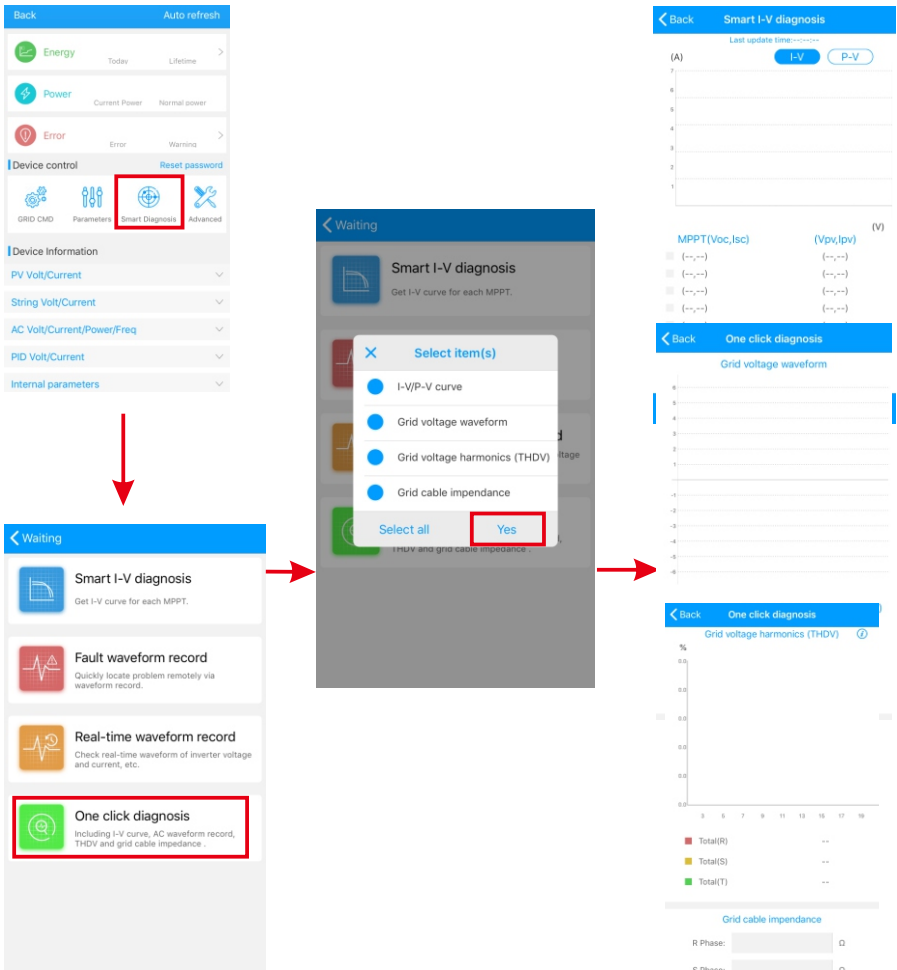


Fig 8.42

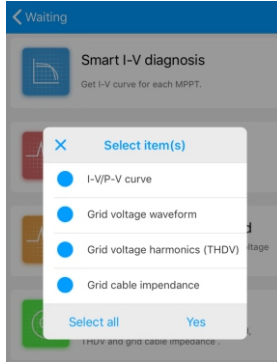


Fig 8.43

8.2.2 U Disk Monitoring

Refer to 6.3.2 USB to WIFI/ U disk communicate connection, the local monitoring of U disk can realize the functions of software burning, fault recording, curve analysis and realtime recording. Details are as follows:

1>Firmware Programming

Create the bconfig.txt file under the root of the U disk, write to the following content, then insert the U disk to programming. Note the M3 program needs to be programming at last time.

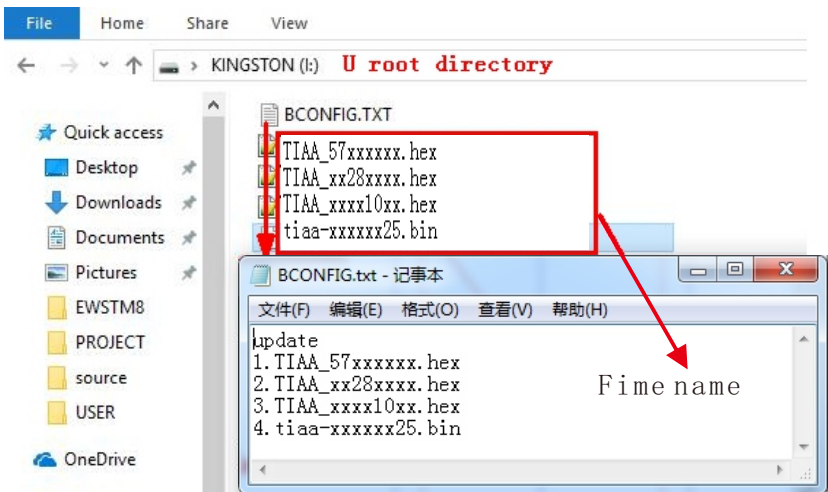


Fig 8.44

2>Fault Recording

Create the bconfig.txt file under the root of the U disk, write the following content, then insert the U disk that can be read fault information, then generates a form under the files in the root directory, A total of 60 fault recording information is stored, the latest Numbers is 0.

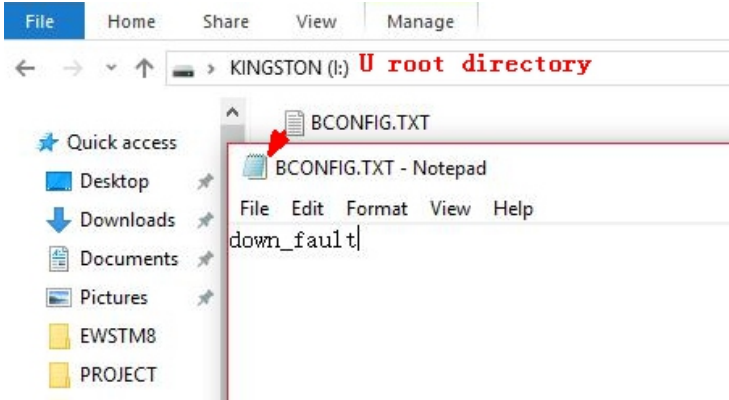


Fig 8.45

3>Curve Analysis

Create the bconfig.txt file under the root of the U disk, write the following content, the insert U disk to record I-V curve, then generates a form under the files in the root directory.

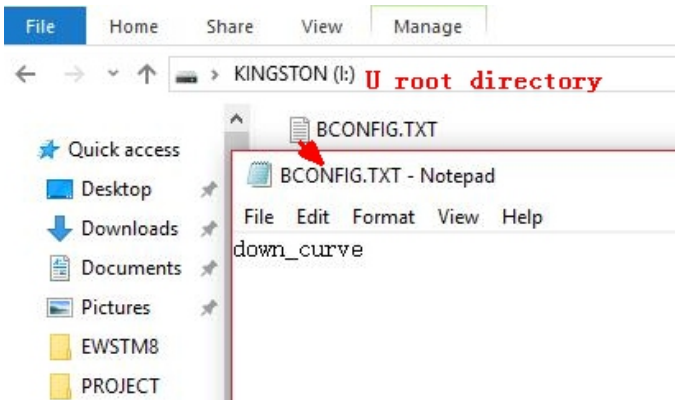


Fig 8.46

4>Real Time Recording

Create the bconfig.txt file under the root of the U disk, write the following content, then insert U disk to read real time recording information, then generates a form under the files in the root directory, the form record's waveform is consistent with the ID of the command setting.

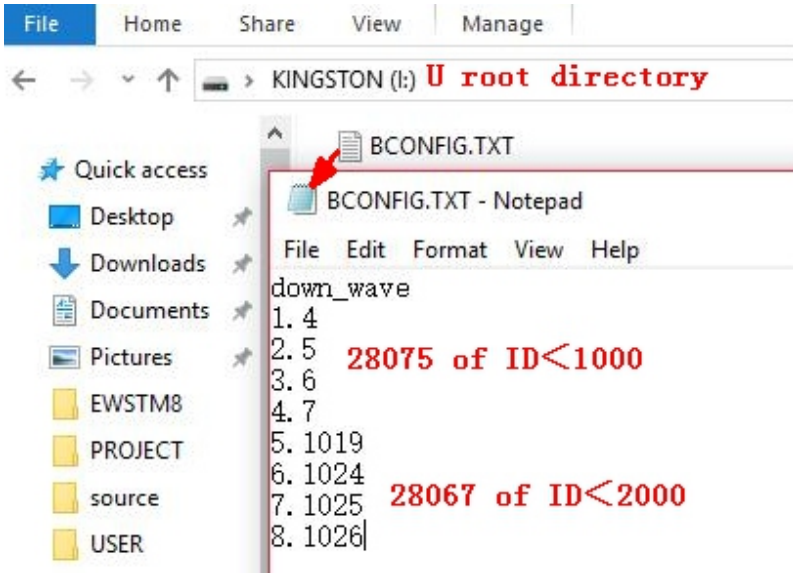



Fig 8.47

9 System Maintenance

9.1 Routine Maintenance



9.1.1 Cleaning the Inverter

 DANGER	<ul style="list-style-type: none">• Before any operation, please disconnect the DC switch and AC switch, and wait for at least 5 minutes until internal capacitance discharge completely.
--	---

1>Check the ambient temperature and dust of the inverter, clean the inverter when necessary.

2>Observe whether the air outlets is normal, when necessary, clean the air outlets or clean the fan step by step, steps refer to 9.1.2.

9.1.2 Fan Maintenance

 DANGER	<ul style="list-style-type: none">• It must be carried out by qualified, trained personnel and comply with all prevailing local code and regulations.• Please disconnect the DC switch and AC switch before any operation, and wait for at least 5 minutes until the internal bus capacitance discharge completely.
 WARNING	<ul style="list-style-type: none">• Do not use the air pump cleaning fan, which may cause fan damage.

When the Growatt MAX series inverter work in high temperature environment, good ventilation and heat dissipation can effectively reduce the chance of load derating. Inverter equipped with internal cooling fans, when the internal temperature is too high, the fans work in to reduce the internal temperature. When the inverter is derating because of the internal temperature is too high, the following are the possible reasons or solutions.

1) Fan is blocked or the heat sink gathers too much dust, it needs to clean the fan, fan cover or heat sink.

2) Fan is damaged, it need to replace the fan.

3) Poor ventilation of the installation location, it needs to select the appropriate installation location according to the basic installation requirements.

Fan cleaning and replacement procedure;

1>Please ensure that the DC side and AC side of the inverter have been disconnected before cleaning or replacement of the fan.

1) Turn off DC switch.

2) Disconnect DC terminals from inverter(Users need tools to disconnect the DC connection terminals).

3) Turn off AC switch.

2>Remove the screws on the fan guards with a cross screwdriver. it is shown as below.

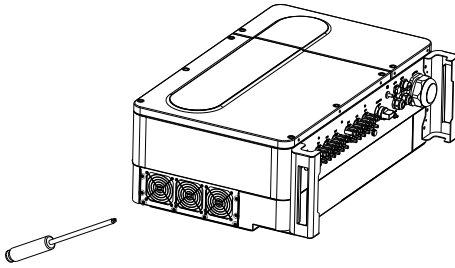


Fig 9.1 External fan view

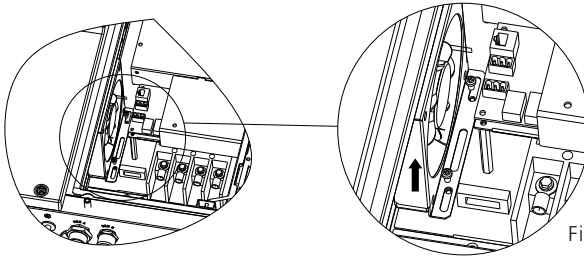


Fig 9.2 Internal fan view

3>Disconnect the wire connector of the fans with a flat head screw driver and remove the fans from the fan guards, it is shown as below.

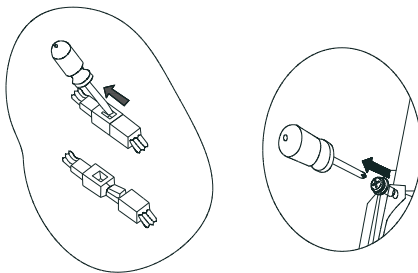


Fig 9.3

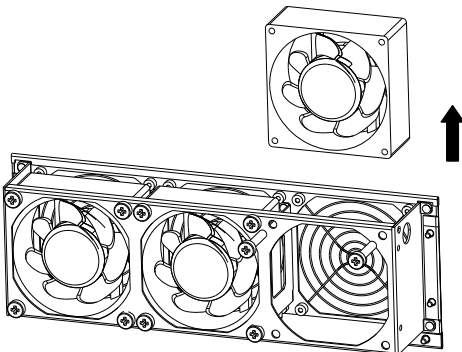


Fig 9.4 External fan view

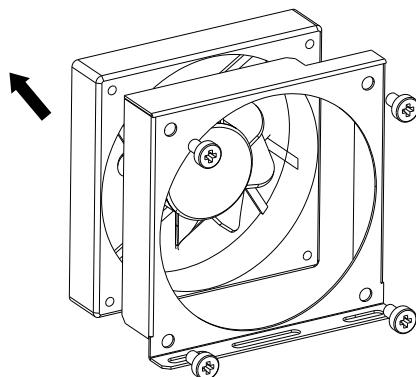


Fig 9.5 Internal fan view

Notice: MAX series inverter has four fans (internal fan*1Pcs, external fan*3Pcs).

4>Clean fan, fan guards and heat sink or replace fan.

1) Clean the fan and fan guards with air pump, brush or a damp cloth.

2) Remove each fan separately for cleaning if necessary.

3) Remove the fan that need to replace with a cross screwdriver, replace a new fan.

4) Tidy up the wire.

5>Install the fan, fan guard fixed and the inverter again.

9.2 Trouble Shooting



DANGER

- Work on the Growatt Max must be carried out by qualified personnel.
- Normally grounded conductors may be ungrounded and energized when a PV isolation low is indicated.
- Risk of electric shock.

9.2.1 Warning

Warnings identify the current status of the inverter(Max), warnings do not related to a fault and it does not affect the normal running of the inverter. When a warning with a number after it appears in the display, it indicates a warning code and is usually cleared through an orderly shutdown/re-set or a self-corrective action performed by the inverter.

Warning	Description	Suggestion
Warning 100	Fan abnormal	Contact Growatt
Warning 103	NTC Broken	Contact Growatt
Warning 104	DSP and COM firmware version unmatched	Contact Growatt
Warning 105	Over Temperature	Contact Growatt
Warning 106	SPD abnormal	Contact Growatt
Warning 107	NE abnormal	Check if the neutral and ground cables are well connected and firm
Warning 108	PV Circuit short	Contact Growatt
Warning 109	PV boost driver broken	Contact Growatt
Warning 110	String abnormal	Check if the polarity is reversed or short
Warning 111	U disk overcurrent protection	Check if the USB port is connected to a short circuit
Warning 112	Countercurrent prevention or Reactive power dispatching failure alarm	Contact Growatt

Notice: MAX series inverter has three external fans and one Internal fan. If the suggestions do not work, please contact to Growatt.

9.2.2 Error

Errors codes identify a possible equipment failure, fault or incorrect inverter setting or configuration, any or all attempts to correct or clear a fault must be performed by qualified personnel.

Typically, the error code can be cleared once the cause or fault is removed.

Some of error code as table shows below, may indicate a fatal error and require you to contact the supplier or Growatt for help.

Error Code	Description	Suggestion
Error 101	Communication error	Contact Growatt
Error 102	Sample of main DSP and slave DSP are inconsistent	Contact Growatt
Error 106	PV CurrSample Fault	Contact Growatt
Error 107	AC CurrSample Fault	Contact Growatt
Error 108	SPS Power Fault	Contact Growatt
Error 110	Current over limit	Contact Growatt
Error 112	AFCI Fault	Contact Growatt
Error 113	IGBT drive fault	Contact Growatt
Error 114	AFCI Module check fail	Contact Growatt
Error 117	Relay fault	Contact Growatt
Error 120	N - PE fault detection (PV - ground machine)	Contact Growatt
Error 121	CPLD abnormal	Contact Growatt
Error 122	Bus Fault	Contact Growatt
Error 124	No AC connection	Check if the mains connection/mains voltage and frequency are correct
Error 125	PV isolation low	Check panel and line insulation to ground is good
Error 126	Leakage current too high	Contact Growatt
Error 127	Output DC current too high	Contact Growatt
Error 128	PV voltage high	Check PV actual voltage
Error 129	Grid voltage fault	Check the actual voltage and wiring of the grid
Error 130	Grid frequency fault	Check the actual frequency of the grid

Product Specification 10

Model	MAX 25KTL3 XL	MAX 30KTL3 XL	MAX 35KTL3 XL	MAX 40KTL3 XL	MAX 50KTL3 XL
Specifications					
Input Data(DC)					
Max. recommended PV power(for module STC)	37500W	45000W	52500W	60000W	75000W
Full load voltage range*	360V-650V				
Max. DC voltage	800V				
Start voltage	250V				
Nominal voltage	360V	360V	360V	360V	450V
MPP voltage range	180-800V				
No. of MPP trackers	6	6	6	6	6
No. of PV strings per MPP trackers	2				
Max. input current per MPP trackers	26A				
Max. short-circuit current per MPP trackers	32A				
DC overvoltage category	Category II				
Output Data(AC)					
AC nominal power	25000W	30000W	35000W	40000W	50000W
Max. AC apparent power	27700VA	33300VA	38800VA	44400VA	50000VA
Nominal AC voltage/range	133V/230V 195- 253VAC	133V/230V 195- 253VAC	133V/230V 195- 253VAC	133V/230V 195- 253VAC	133V/230V 195- 253VAC
AC grid frequency/range	50/60Hz 45-55Hz/55-65Hz				
Max. output current	69.5A	83.6A	97.4A	111.5A	125.5A
Max. inrush current/duration	20KA/tr:8us,tf:20us				
Max. output fault current/duration	300A/30us				
Max. inverter backfeed current to PV array	0A				
Power factor (@nominal power)	>0.99				
Adjustable power factor	0.8leading ...0.8lagging				
THDi	<3%				

Model	MAX 25KTL3 XL	MAX 30KTL3 XL	MAX 35KTL3 XL	MAX 40KTL3 XL	MAX 50KTL3 XL
Specifications					
AC grid connection type	3W+PE				
AC overvoltage category	Category III				
Efficiency					
Max. efficiency	98.7%	98.7%	98.80%	98.8%	98.8%
Euro-eta	98.2%	98.2%	98.2%	98.3%	98.3%
Protection devices					
DC reverse-polarity protection	Yes				
DC switch	Yes				
DC Surge protection	Type II				
Insulation resistance monitoring	Yes				
AC surge protection	Type II				
AC short-circuit protection	Yes				
Grid monitoring	Yes				
Anti-islanding protection	Yes				
Residual-current monitoring unit	Yes				
String monitoring	Yes				
Anti-PID function	Optional				
AFCI protection	Optional				
General data					
Dimensions (W / H / D) in mm	860*600*300mm				
Weight	82kg	82kg	82kg	82kg	82kg

Model Specifications	MAX 25KTL3 XL	MAX 30KTL3 XL	MAX 35KTL3 XL	MAX 40KTL3 XL	MAX 50KTL3 XL
Operating temperature range	-25°C - +60°C (derating over 45°C)				
Altitude	4000m				
Internal consumption at night	<1W (Note1)				
Topology	Transformerless				
Cooling	Fan cool				
Protection degree	IP65				
Relative humidity	0~100%				
DC connection	H4				
AC connection	Cable gland+OT terminal				
Interfaces					
Display	LED/WIFI+APP				
RS485/USB	Yes				
PLC/GPRS/4G	Optional				
Warranty: 5 /10 years	Optional				
Certificates and approvals					
Grid regulation	AS/NZS 4777.2, CEI 0-21, CEI 0-16, VDE-AR-N 4105, DIN V VDE V 0126-1-1, UTE C 15-712-1, EN 50438, IEC 60068, IEC 61683, IEC 62116, IEC 61727, MEA, PEA, DRRG/DEWA:2016, BDEW, G59/3				
EMC	EN61000-6-2, EN61000-6-4				
Safety	IEC/EN62109-1, IEC/EN62109-2				
Note1. Self-consumption less than 25W when AC power supply at night.					

Note:

1. For MAX 25-50KTL3-XL to connect the solar modules and achieve maximum efficiency and prolonged lifetime, please ensure that you follow up with the full load voltage range shown on the datasheet.
2. The system will experience derating if the PV voltage falls outside the full load voltage range.

11 Decommissioning

If the inverter does not operate in the future, it needs to be properly disposed. The steps are as follows:

- 1>Disconnect the external AC short circuit and prevent reconnection due to misoperation.
- 2>Turn the DC switch to "OFF" position.
- 3>Wait at least 5 minutes until the internal capacitor discharge is completed.
- 4>Disconnect the AC connector.
- 5>Disconnect DC connector.
- 6>Remove the inverter from the wall.
- 7>Disposing of the inverter.

11.1 Disposing Of The MAX Series Inverter



Do not dispose of MAX series inverter together with household waste. Please accordance with the disposal regulations for electronic waste which apply at the installation site at that time. Ensure that the old unit and, where applicable, any accessories are disposed of in a proper manner.

12 Quality Assurance

Please refer to related file.

Contact Us 13

If you have technical problems concerning our products, contact your installer or Growatt, please provide information below for better support.

- 1>Inverter type
- 2>Serial number of inverter
- 3>Error code of inverter
- 4>LED status of inverter
- 5>DC input voltage of inverter (Modules information)
- 6>Inverter communication method

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